

# Family Support Continuum

## Performance Report

January to March 2018 (Q4)



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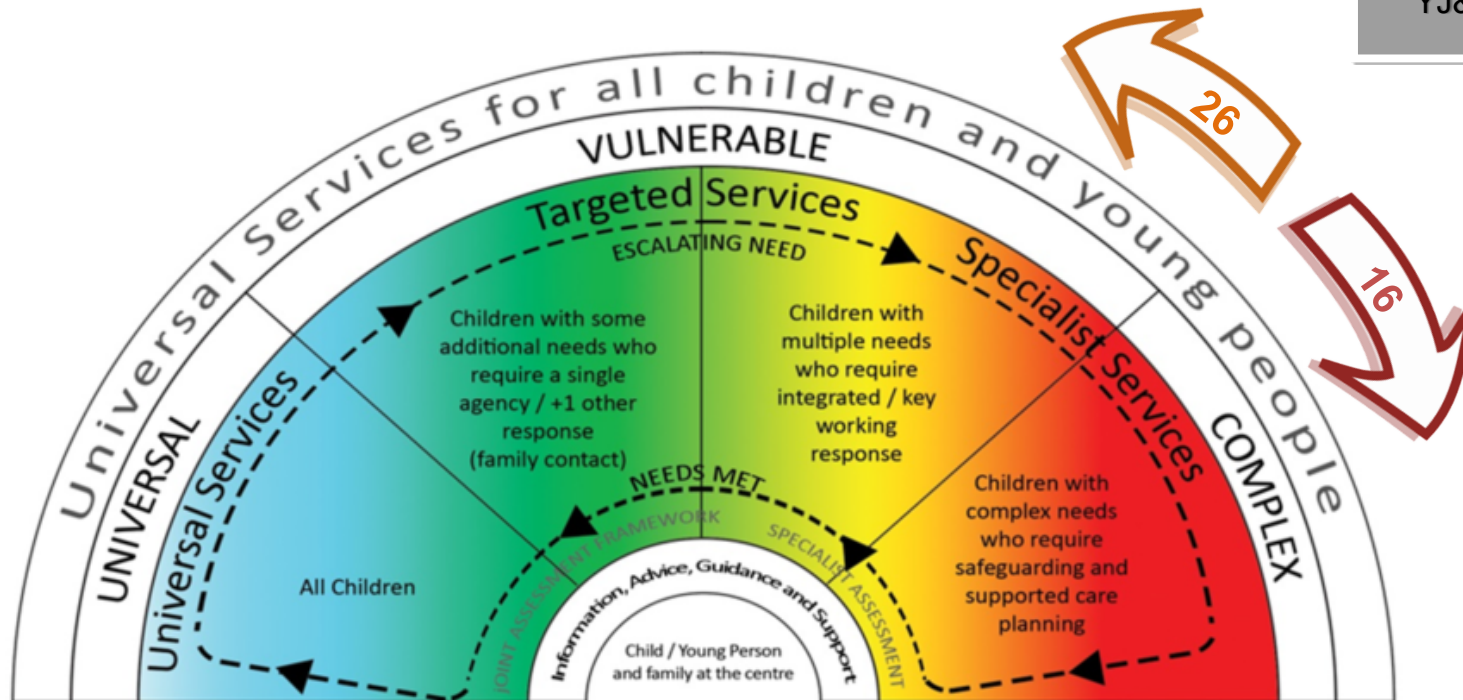
Careers Wales – NEET

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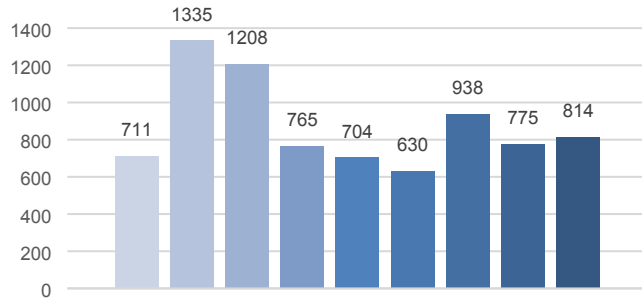
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# Headline Figures – Individuals On Caseloads during Quarter 4 (Jan-Mar), 2017-18

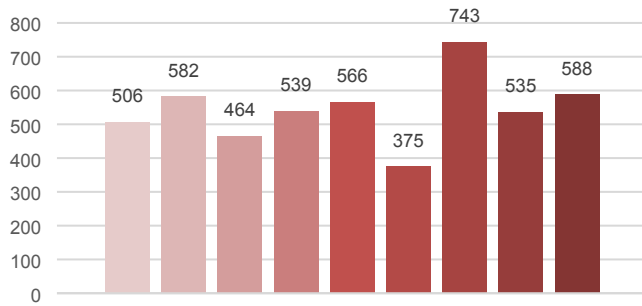


# Headline Figures

**1431** individuals were on caseloads in Q4



**1866** requests for support were received in Q4



(The charts above include average figures for the month.  
They may also include duplicates.)

## Foreword from the Director of People:

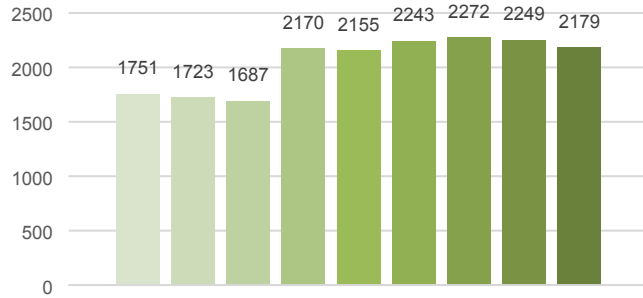
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# Section 1 – Statutory Services

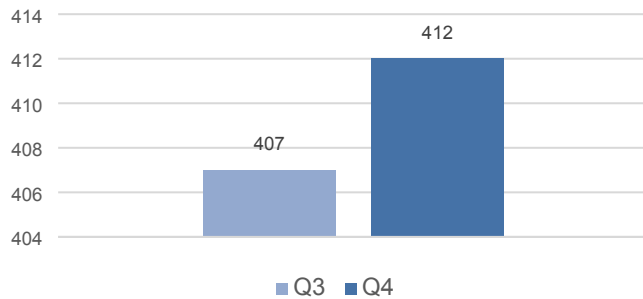


# Headline Figures – Statutory Overview

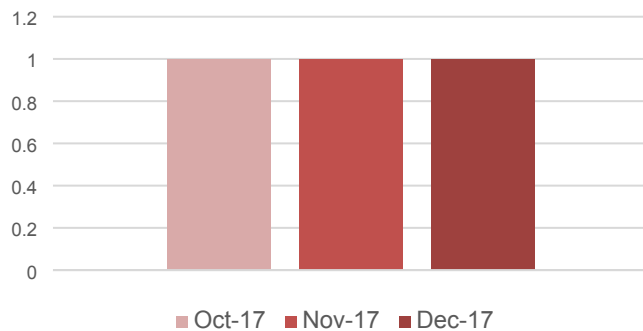
Total Number of Individuals Worked With (9 mths)



Total Number of Cases Closed with Positive Change



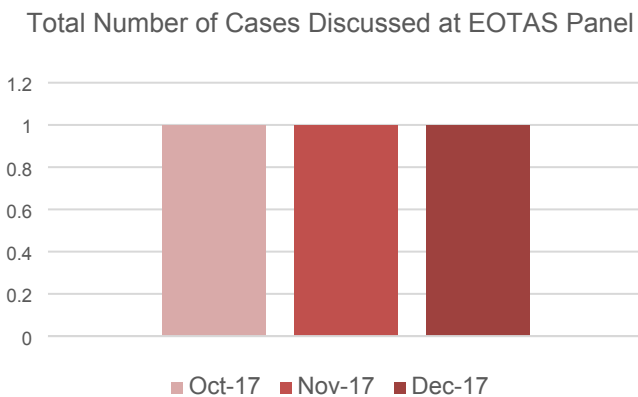
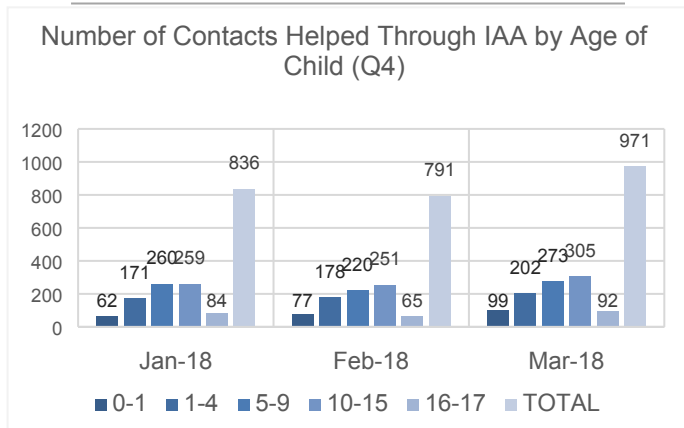
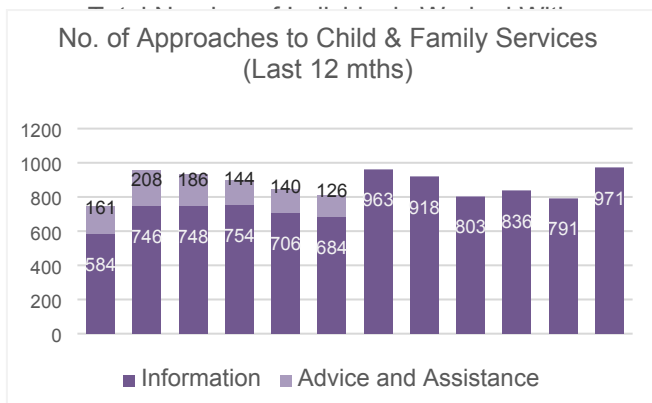
Total Number of Requests for Service



Quarterly Overview – All Statutory Services	Totals
Total number of individuals worked with	<b>2273</b>
Total number of cases closed with positive change	<b>412</b>
Total number closed due to refused engagement / stopped engagement	
Total number of consultations undertaken	<b>2598</b>
Total number of requests for service (referrals)	

(The charts on this page include average figures for the month. They may also include duplicates.)

# Headline Figures – Statutory Services Consultation Overview

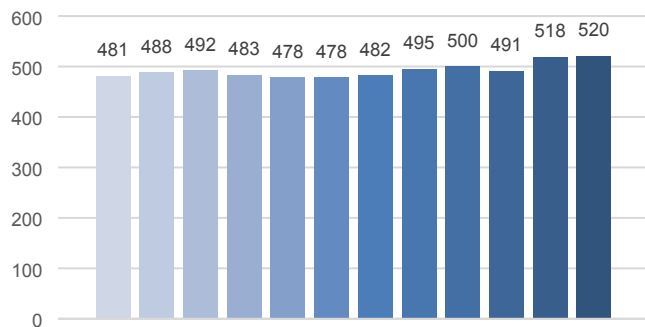


Quarterly Overview	Totals
Number of approaches to Child & Family Services	<b>2598</b>
Number of contacts helped through IAA	<b>2598</b>
Total number of pupils referred to EOTAS Panel	<b>No data available</b>

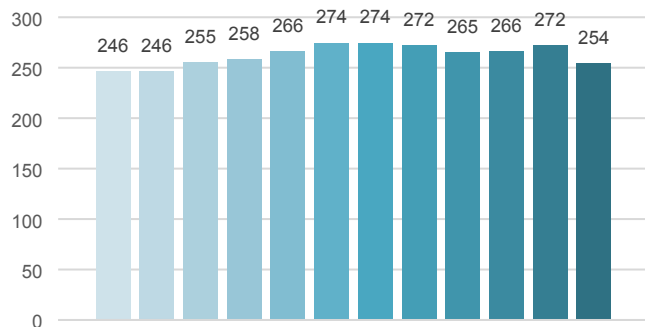
(The charts on this page include average figures for the month. They may also include duplicates.)

# Statutory Services – Child & Family

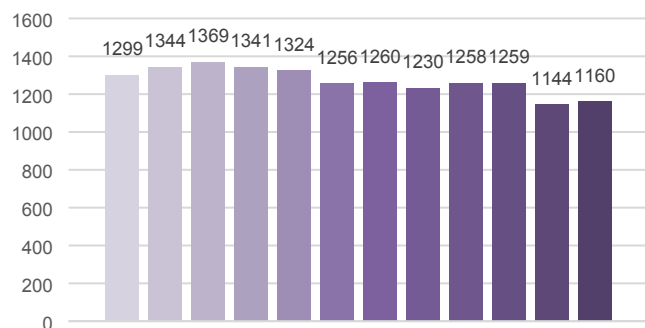
LAC Population (Last 12 mths)



CPR Population (Last 12 mths)



CINCS Population (Last 12 mths)



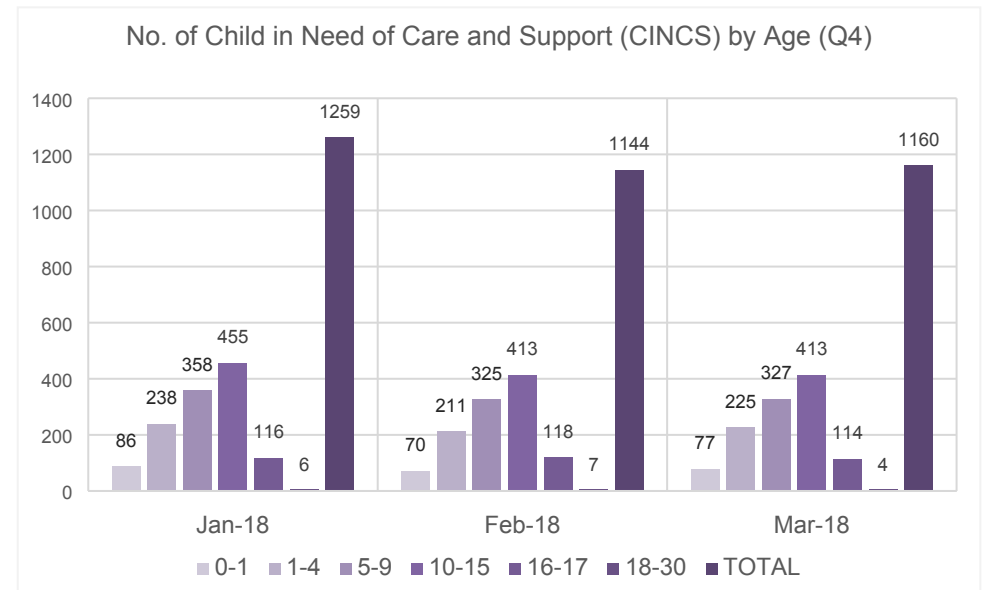
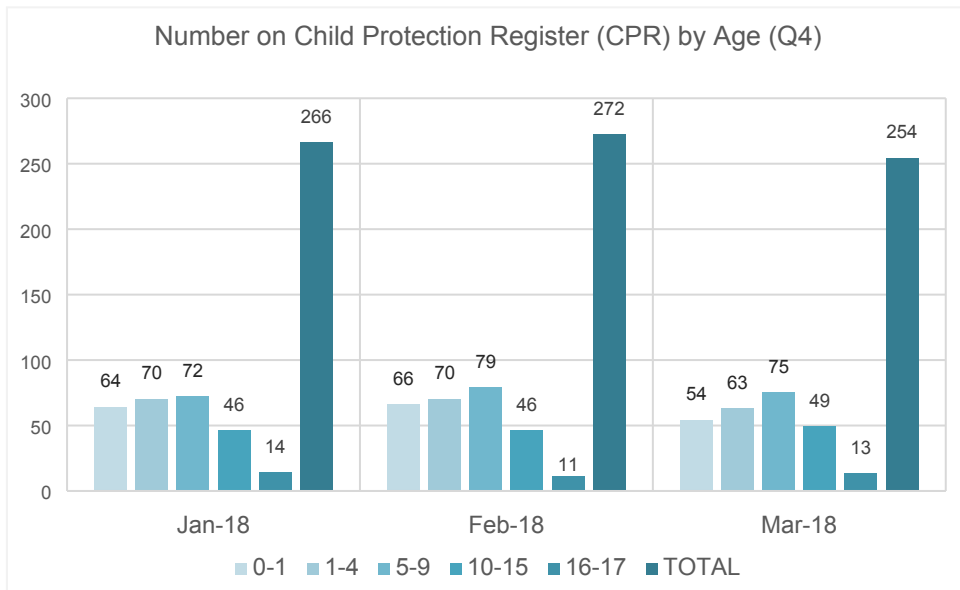
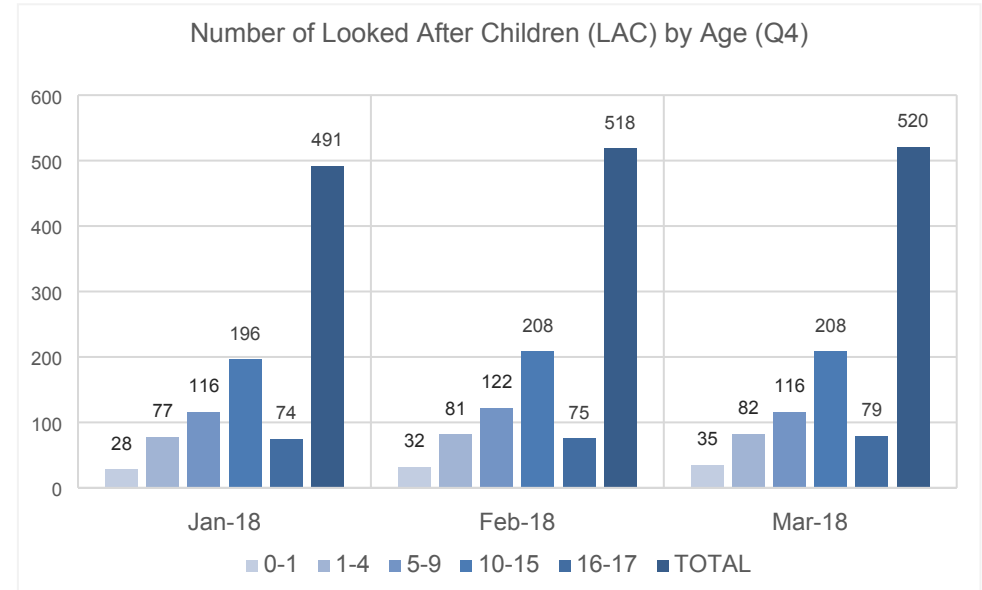
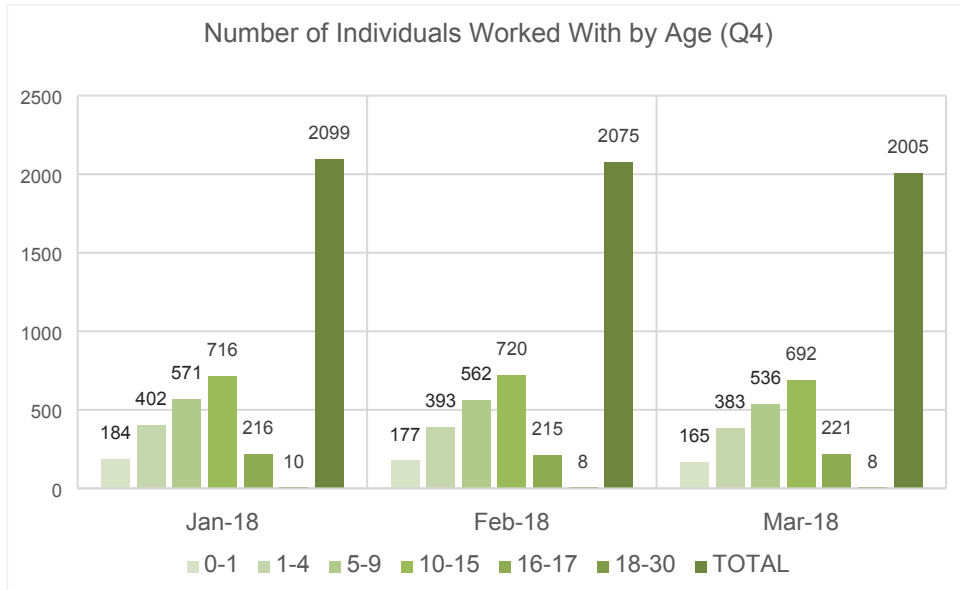
Quarterly Overview	Totals
Total number of individuals worked with	<b>2099</b>
Total number of Looked After Children	<b>520</b>
Total number on Child Protection Register	<b>272</b>
Total number of Child in Need of Care and Support (CINCS)	<b>1259</b>
Total number of contacts helped through provision of information (IAA)	<b>2598</b>
Total number of cases under Special Guardianship or Child Arrangement Order	<b>277</b>
Total number ceased to be looked after	<b>42</b>
Total number of cases closed	<b>412</b>

Some of the above are snapshot figures as at the end of the quarter rather than a total across the three months

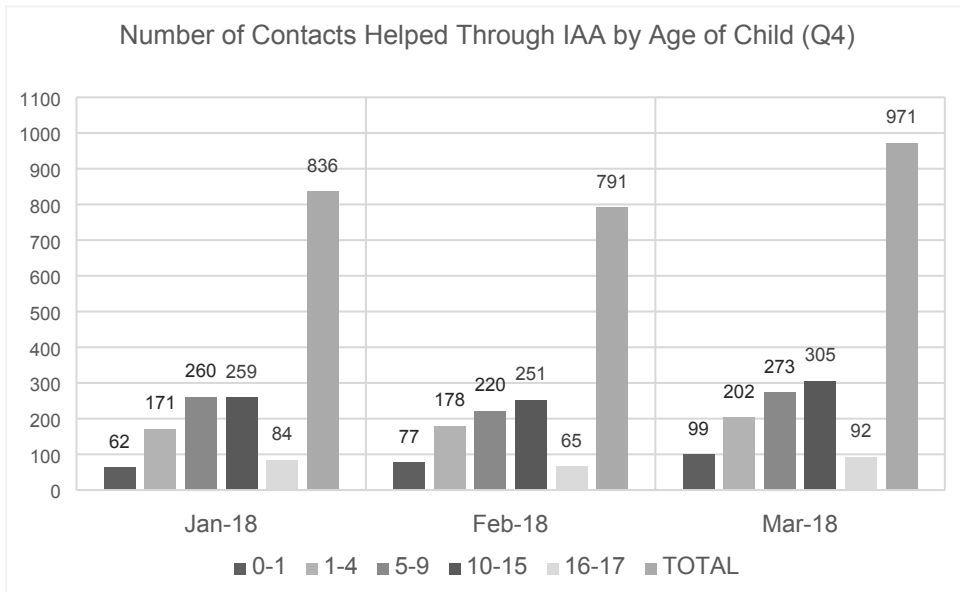
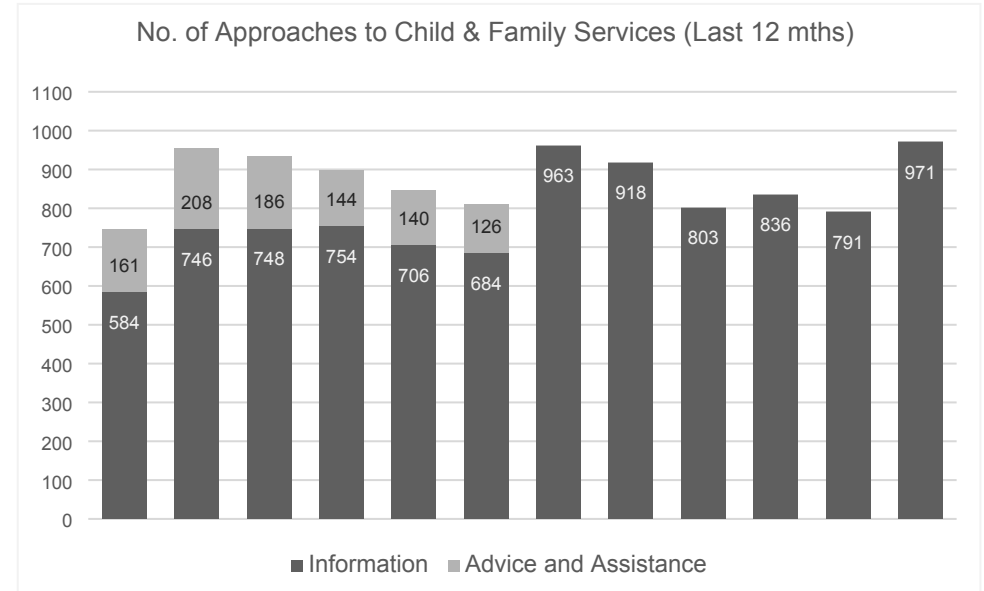
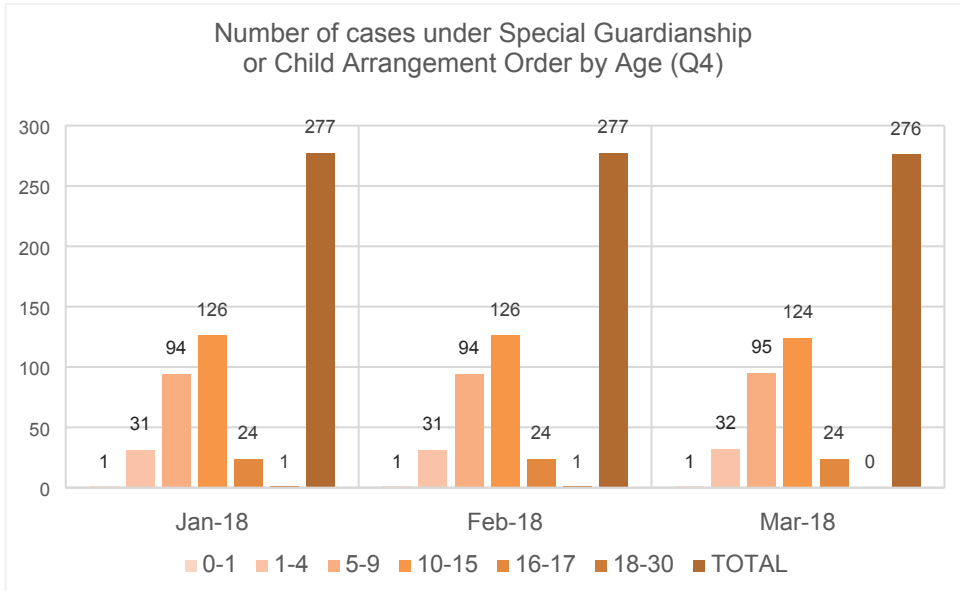
What's working well?	What are we worried about?	What do we need to do?



# Statutory Services – Child & Family

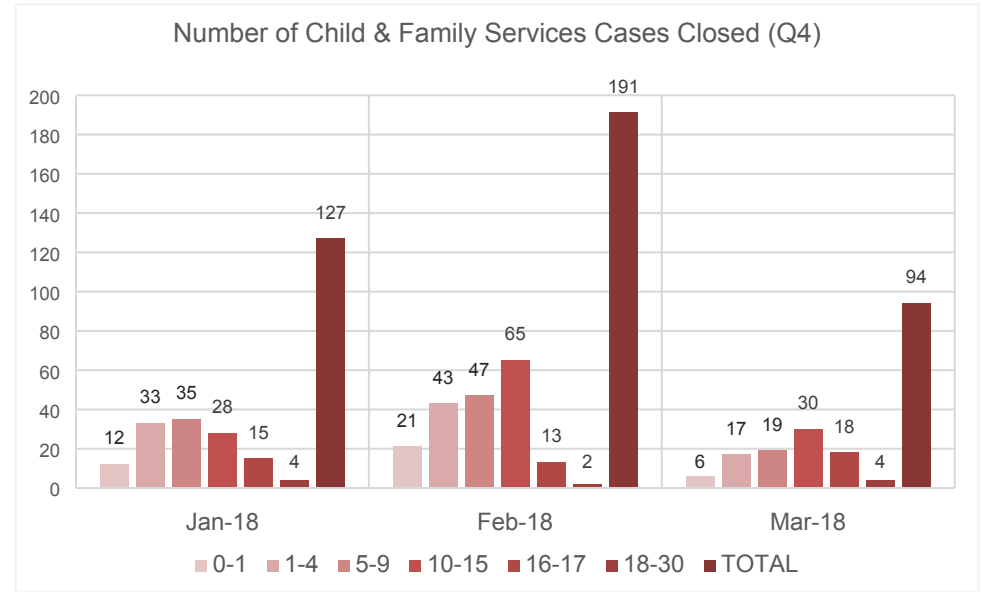
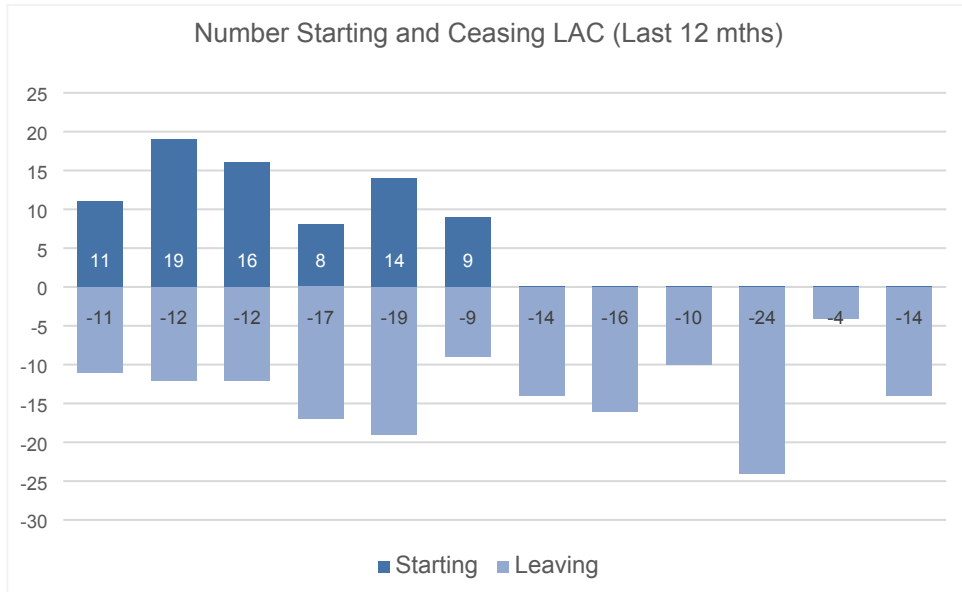


# Statutory Services – Child & Family



Other comments

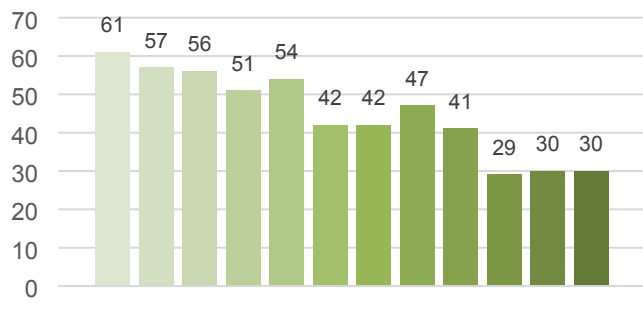
# Statutory Services – Child & Family



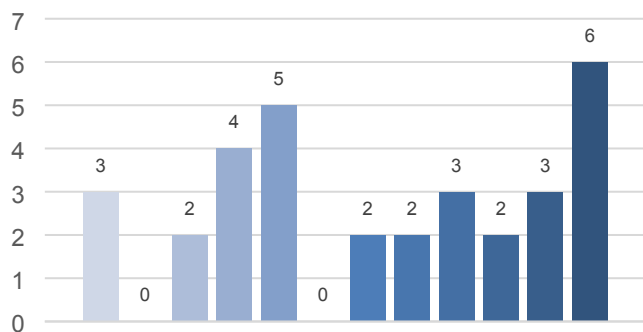
Other comments

# Statutory Services – Youth Justice & Early Intervention (Post Court)

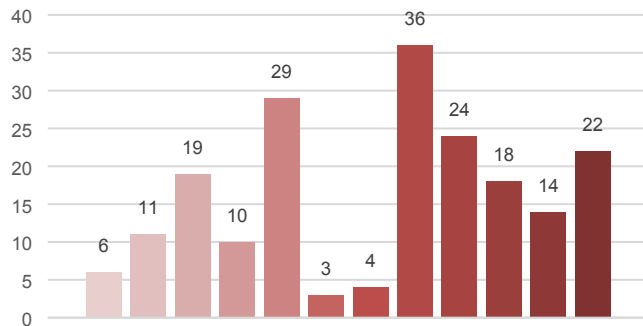
Number of Individuals Worked With (Last 12 mths)



First Time Entrants (Last 12 mths)



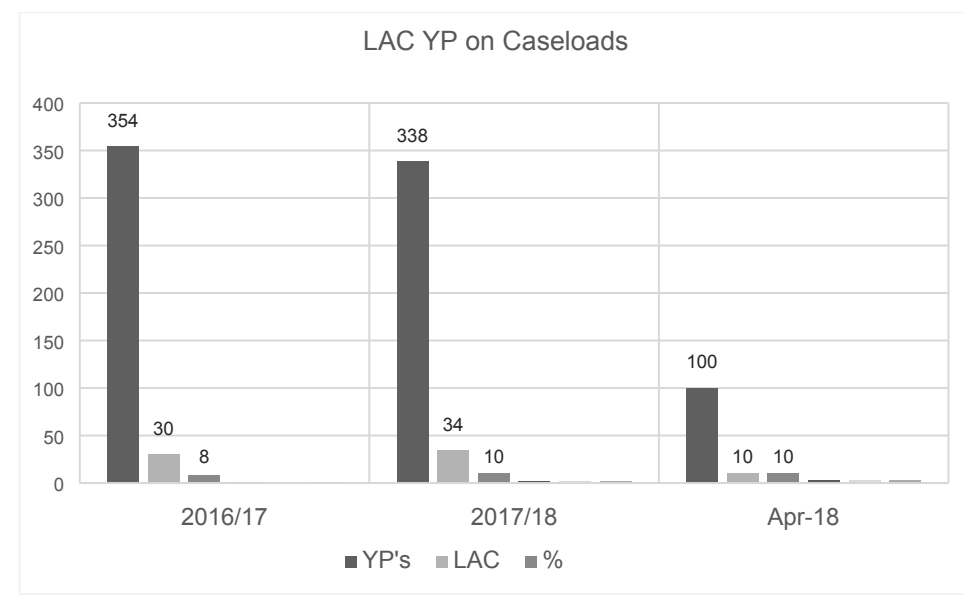
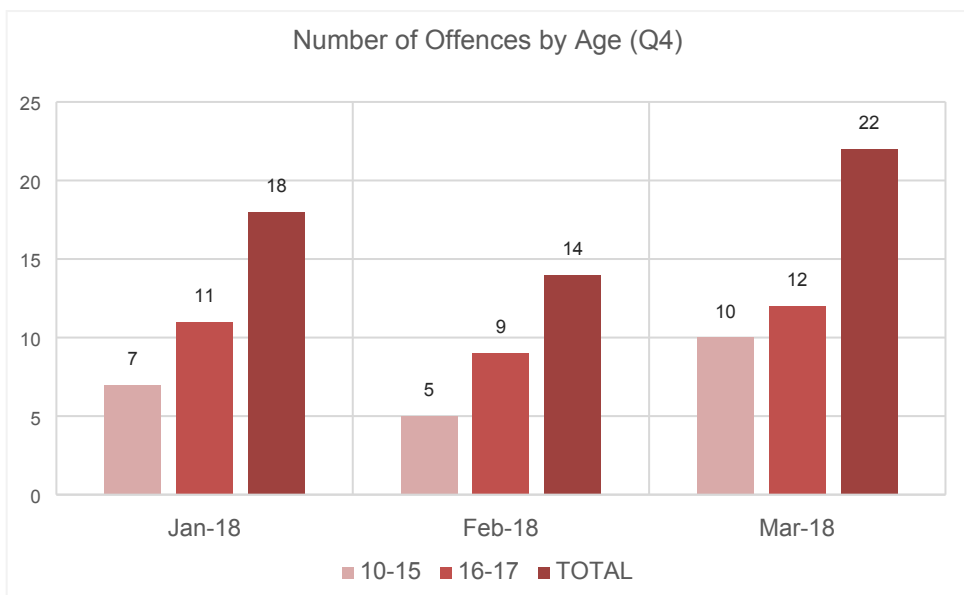
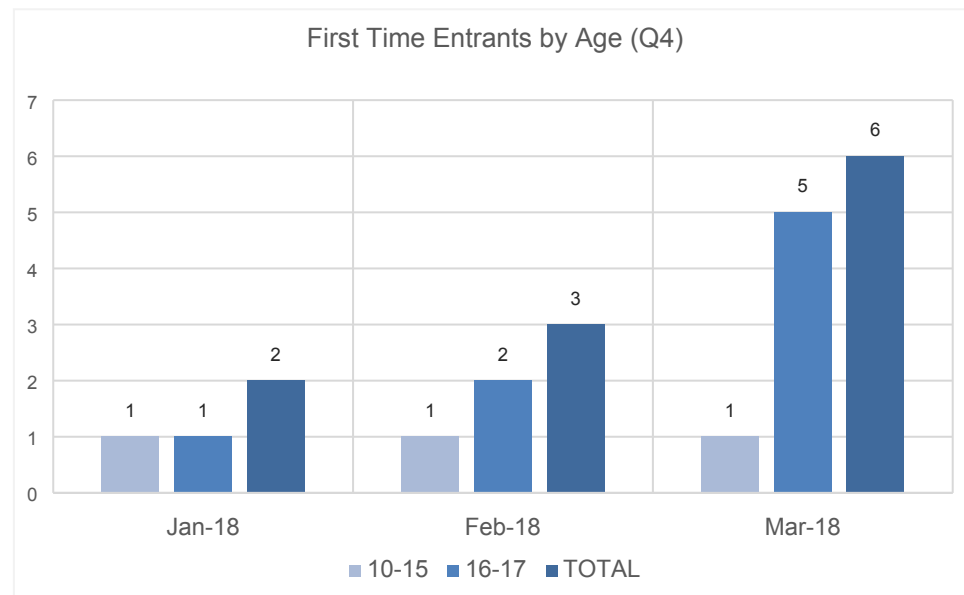
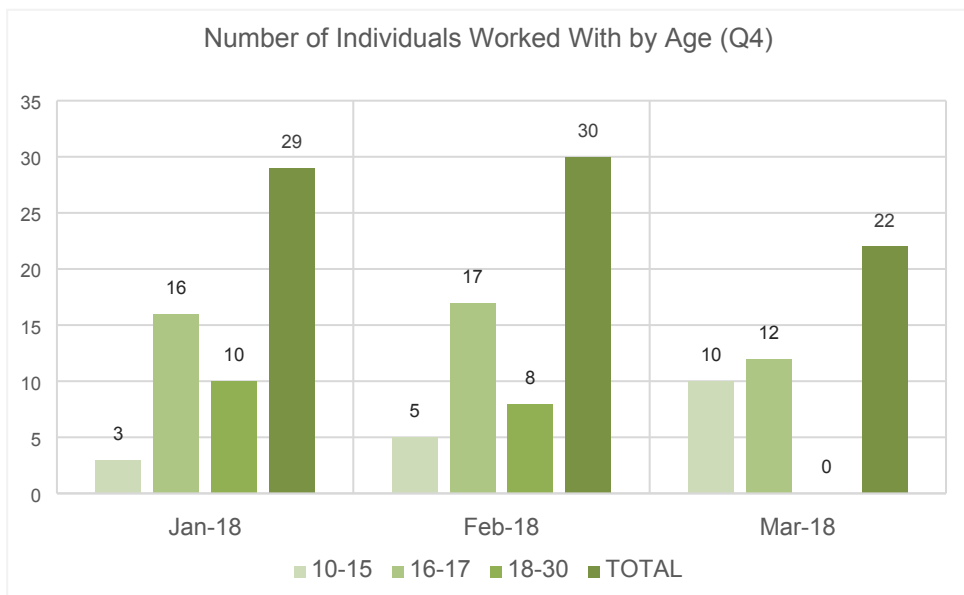
Number of Offences (Last 12 mths)



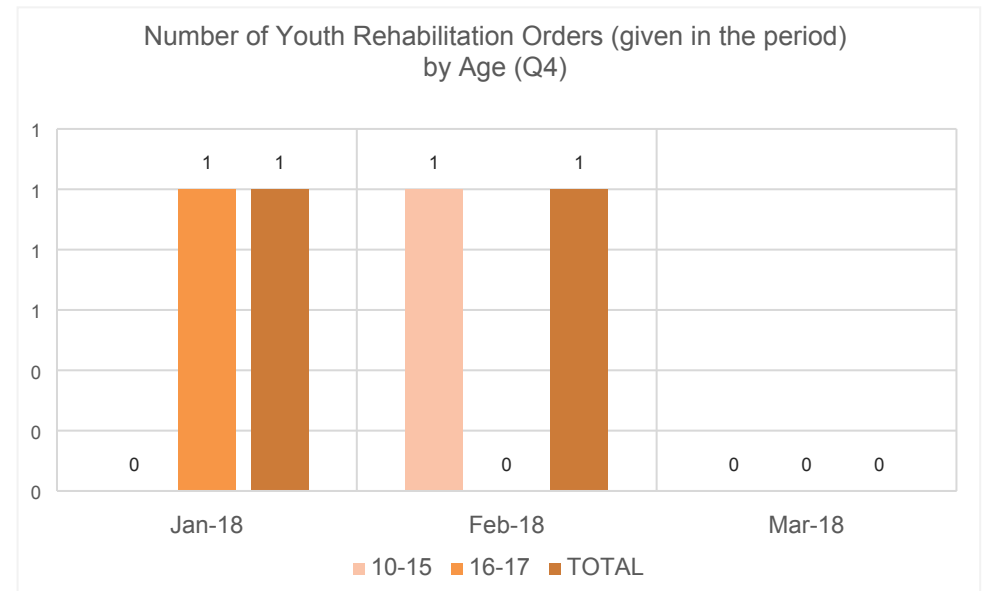
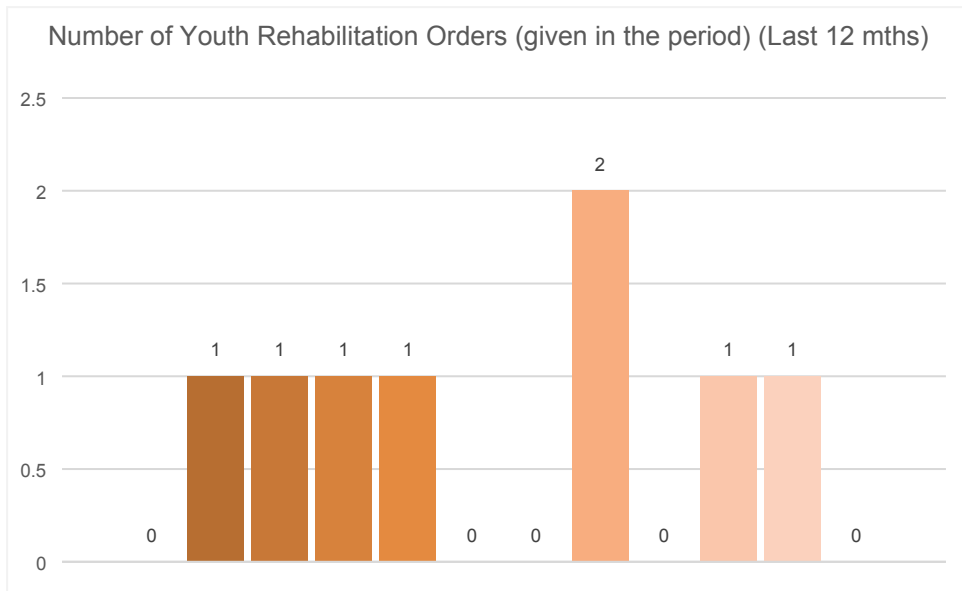
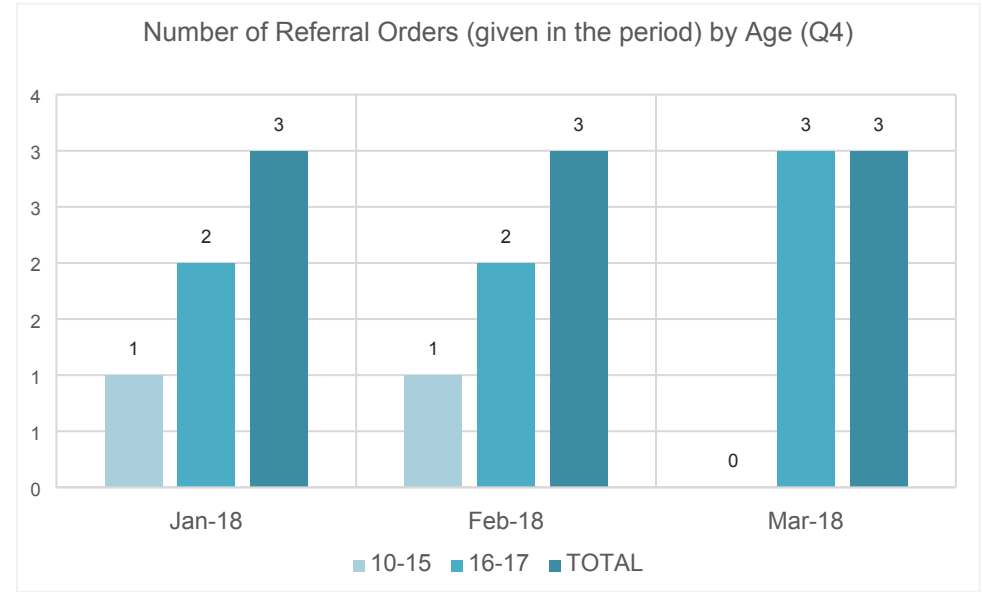
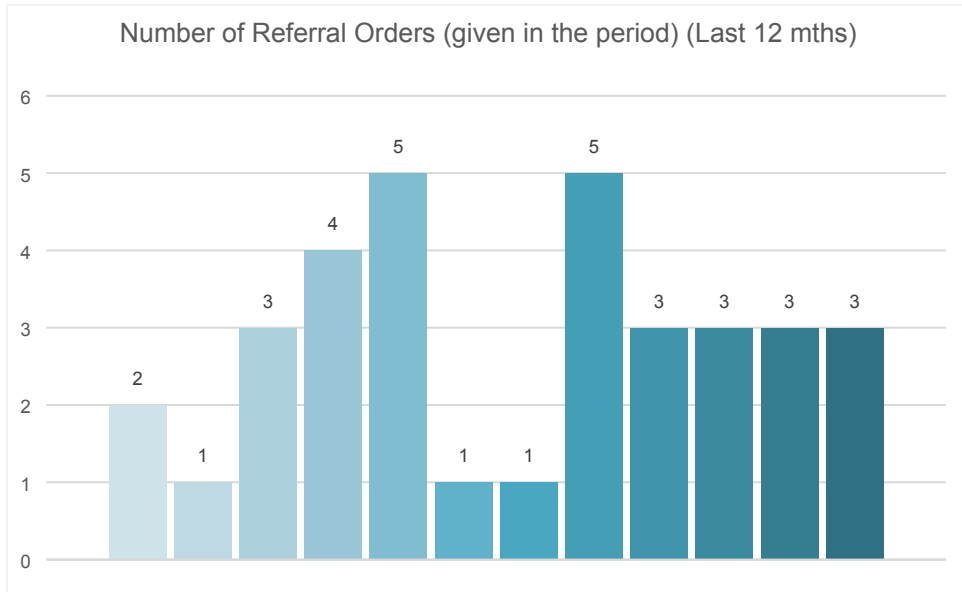
Quarterly Overview	Totals
Total number of individuals worked with	<b>30</b>
First Time Entrants	<b>11</b>
Number of Offences	<b>54</b>
Number of Referral Orders (given in the period)	<b>9</b>
Number of Youth Rehabilitation Orders (given in the period)	<b>2</b>
Number of Custodials (given in the period)	<b>2</b>

What's working well?	What are we worried about?	What do we need to do?

# Statutory Services – Youth Justice & Early Intervention (Post Court)

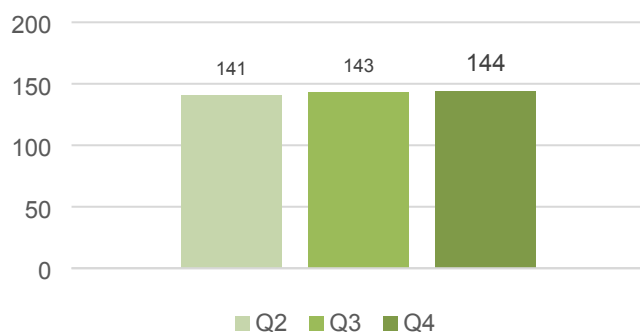


# Statutory Services – Youth Justice & Early Intervention (Post Court)

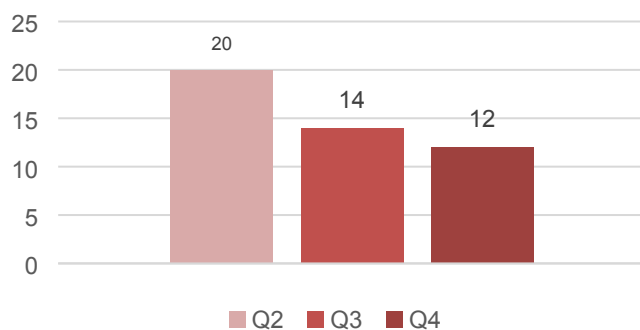


# Statutory Services – Education – EOTAS Pupils

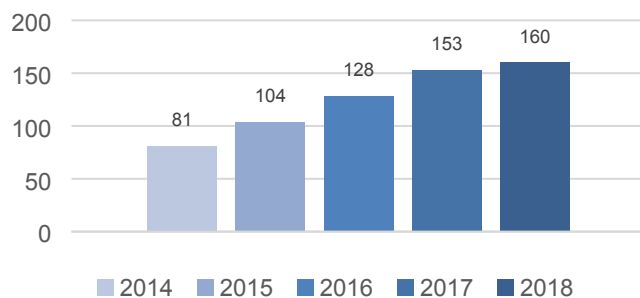
Number in EOTAS Provision (9 mths)



Number of new EOTAS Starters (9 mths)



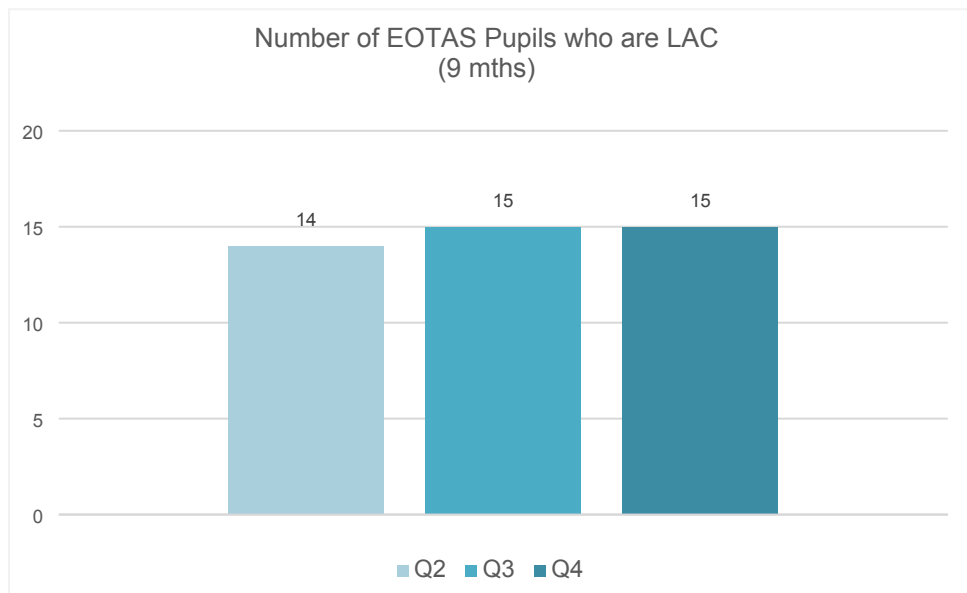
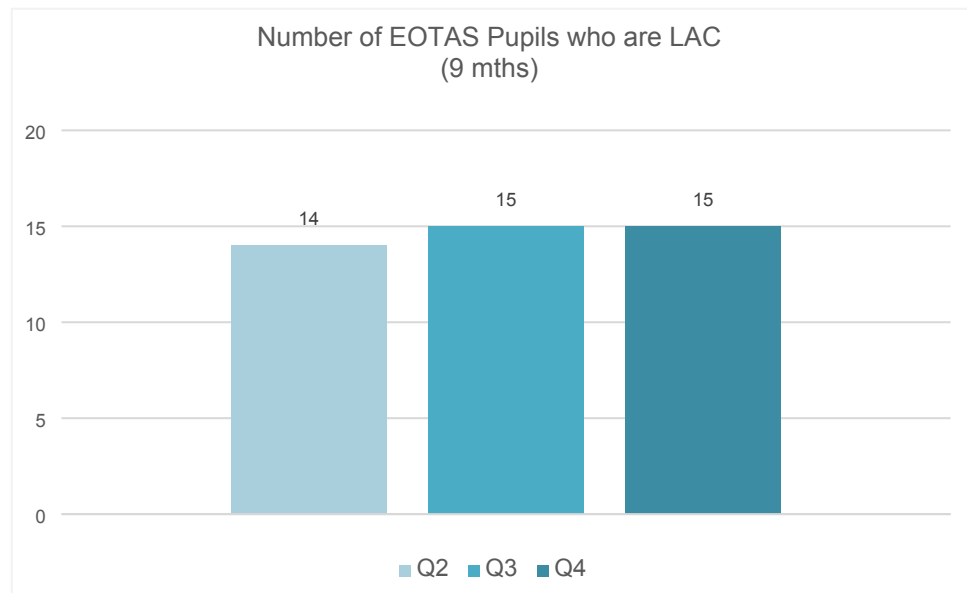
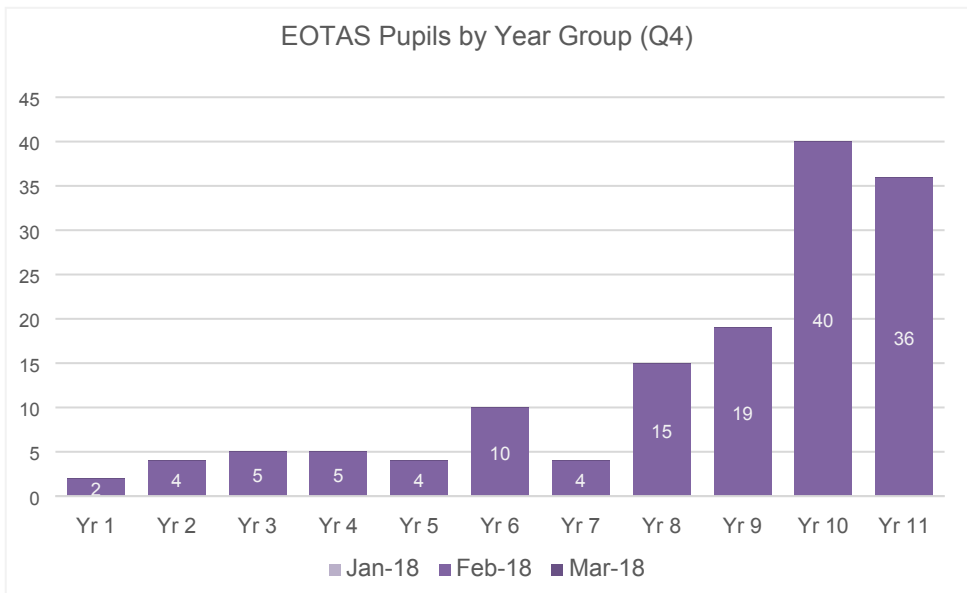
Number of Young People Electively Home Educated (by year)



Quarterly Overview	Totals
Total number of pupils worked with	<b>144</b>
Total number in Arfryn Centre	
Total number in Step Ahead Centre	
Total number in Brondeg	
Total number on Pathways	
New EOTAS starters	<b>12</b>
Total number of EOTAS pupils who are LAC	<b>15</b>
Number of young people electively home educated	<b>169</b>

What's working well?	What are we worried about?	What do we need to do?
	<p>Numbers in provision are now being input on SIMS under one heading – City &amp; County Swansea PRU</p> <p>Very hard for Mike to break down these figures now.</p>	

# Statutory Services – Education – EOTAS Pupils

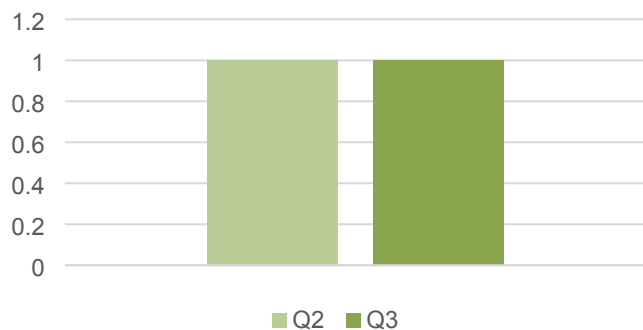


Other comments

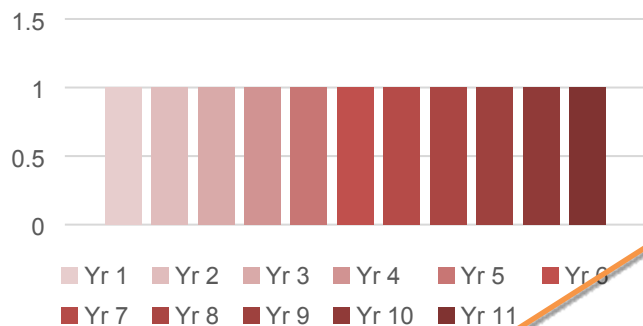


# Statutory Services – Education – EOTAS Panel

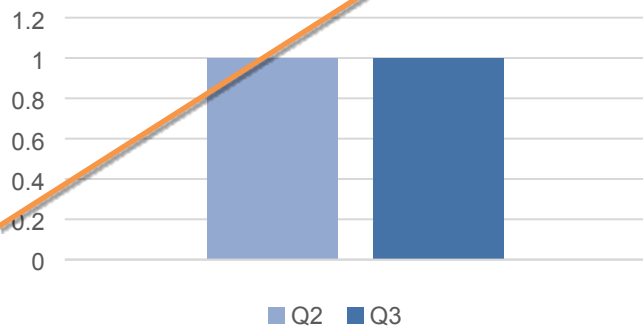
Number Referred to EOTAS Panel (6 mths)



Ages of Young People Referred (Q3)



Number of Referrals Agreed (6 mths)



Quarterly Overview	Totals
Total number of pupils referred to EOTAS Panel	
Total number of pupils referred – Primary age	
Total number of pupils referred – Secondary age	
Total number of referrals agreed	

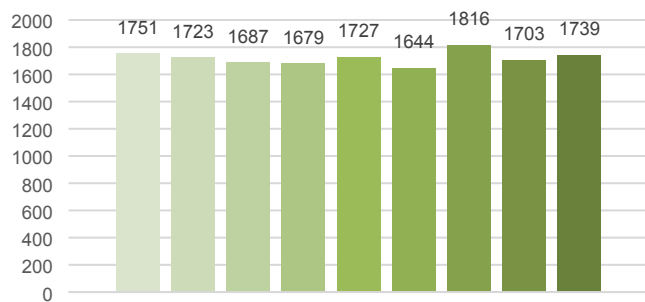
What's working well?	What are we worried about?	What do we need to do?

# Section 2 – Early Help / Prevention

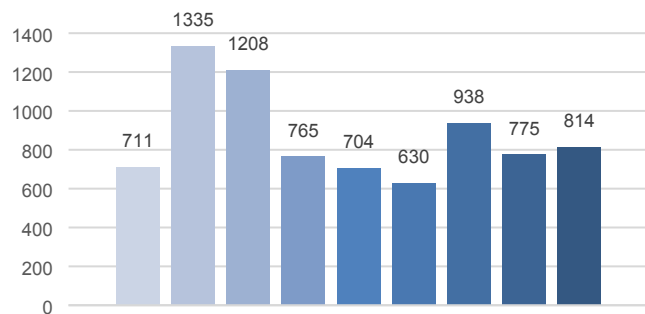


# Headline Figures – Early Help / Prevention Overview

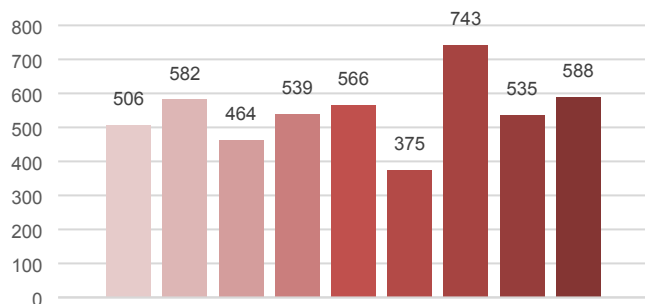
Total Number of Individuals Worked With (9 mths)



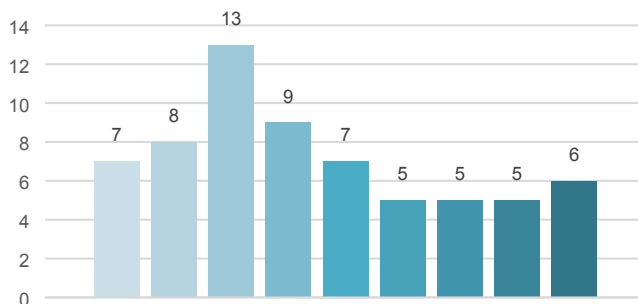
Total Number of Individuals on Caseloads (9 mths)



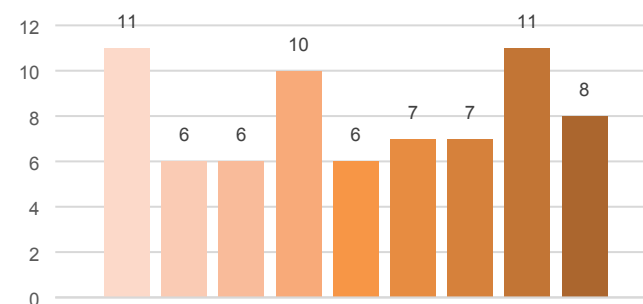
Total Number of Requests for Service (9 mths)



Total Number Stepping Up to Social Services (9 mths)



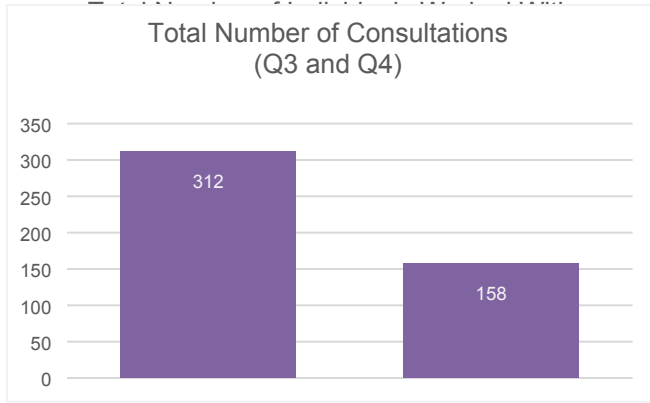
Total Number Stepping Down from Social Services (9 mths)



Quarterly Overview – All Prevention Services	Totals
Total number of individuals worked with	<b>2654</b>
Total number being case loaded	<b>1431</b>
Total number engaging in programme based activity	<b>87</b>
Total number stepping up to Social Services	<b>16</b>
Total number being stepped down from Social Services	<b>26</b>
Total number closed with positive change	<b>348</b>
Total number closed due to refused engagement / stopped engagement	<b>158</b>
Total number of consultations undertaken	<b>158</b>
Total number of requests for service (referrals)	<b>1866</b>

(The charts on this page include average figures for the month. They may also include duplicates. Figures do not include information on Other Families First Funded Projects, as those figures were provided for the whole year - not for the quarter)

# Headline Figures – Prevention Services Consultation Overview

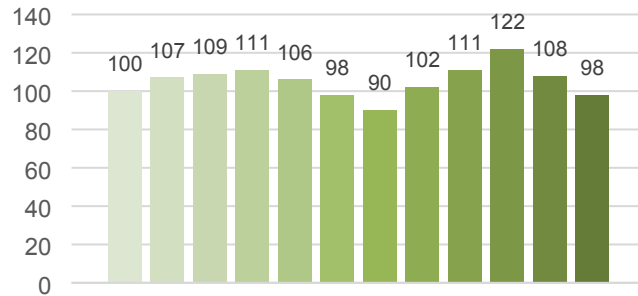


Quarterly Overview	Totals
Total number of consultations	<b>158</b>
Total number of consultations undertaken by YPS	<b>158</b>
Total number of consultations undertaken by TAF	<b>0</b>
Total number of consultations undertaken by FPT	<b>0</b>
Total number of consultations undertaken by FWT	<b>0</b>
Total number of consultations undertaken by JIGSO	<b>0</b>

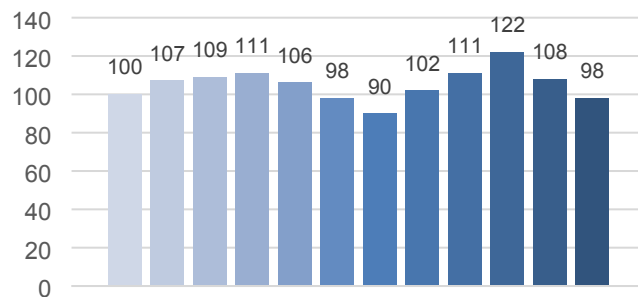
(The charts on this page include average figures for the month. They may also include duplicates.)

# Early Help / Prevention – Youth Justice & Early Intervention (Pre Court)

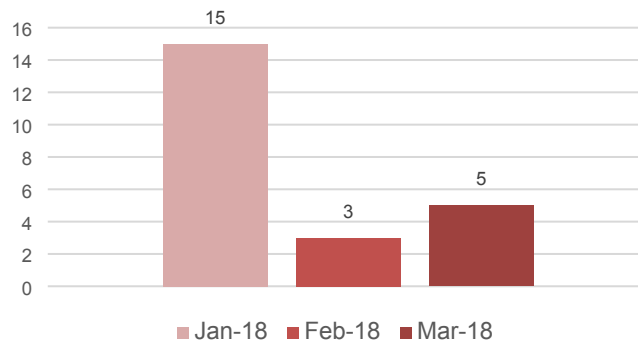
Number of Individuals Worked With (Last 12 mths)



Number of Individuals on Caseloads (Last 12 mths)



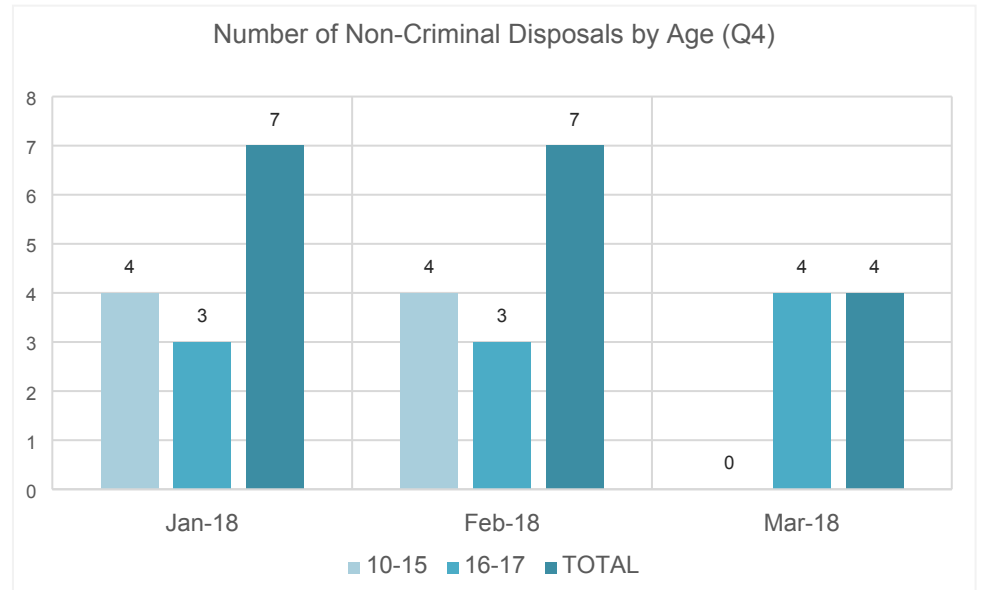
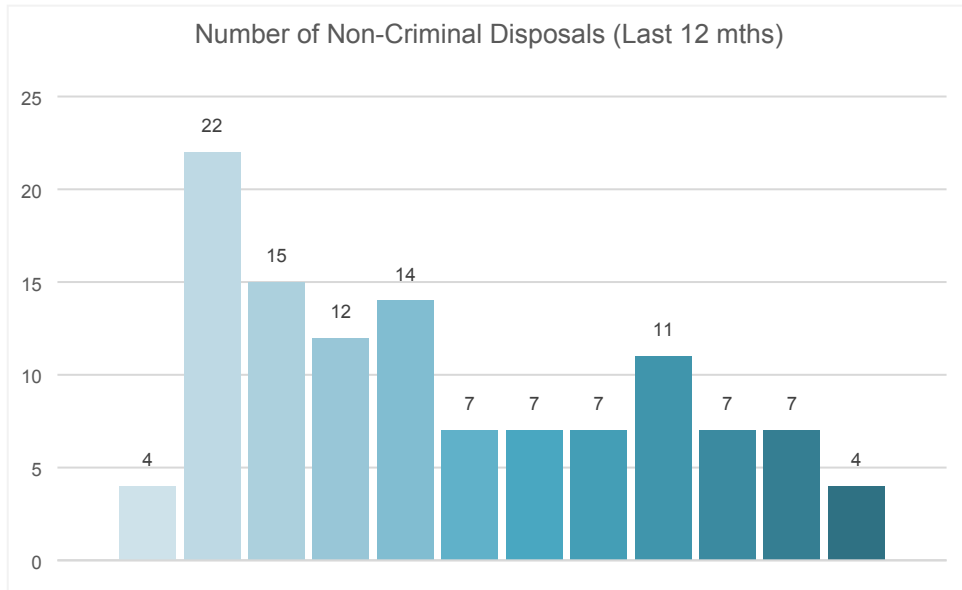
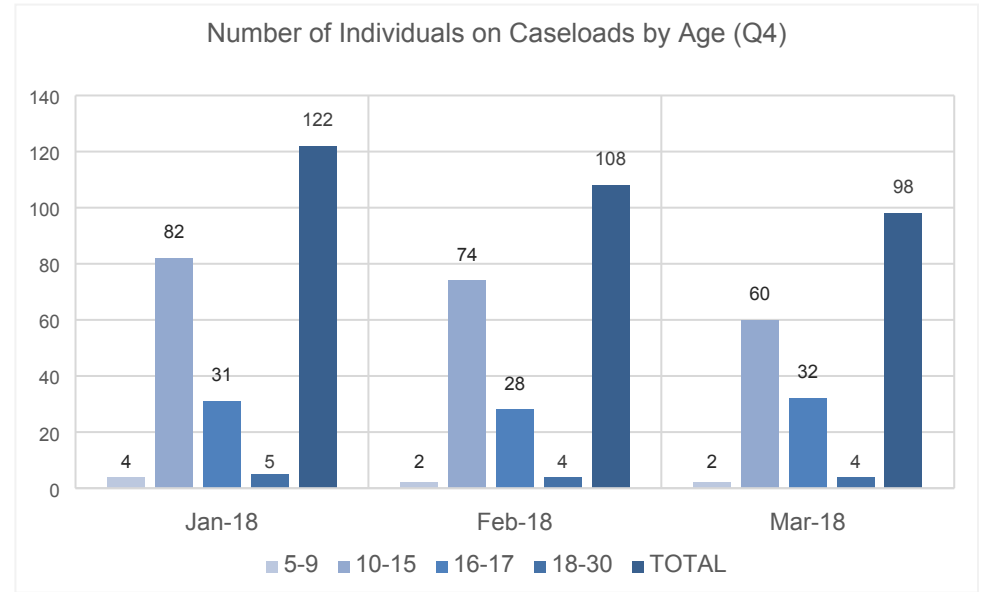
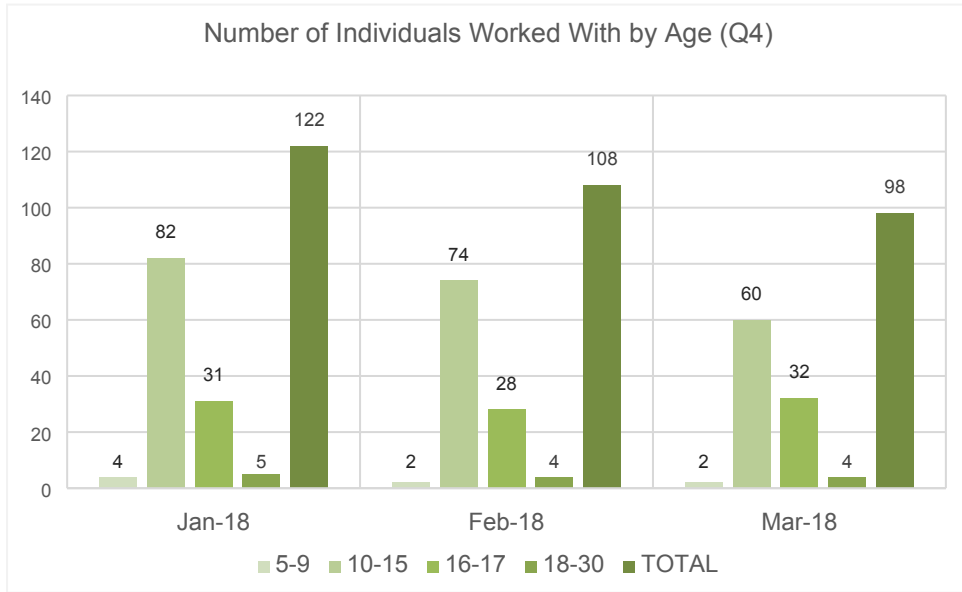
Requests for Service Received (Q4)



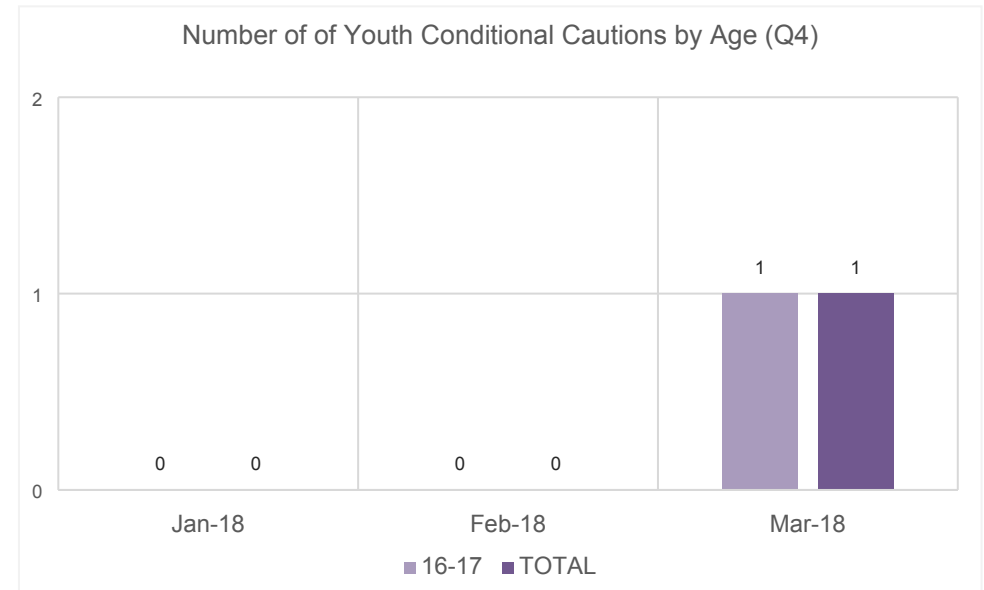
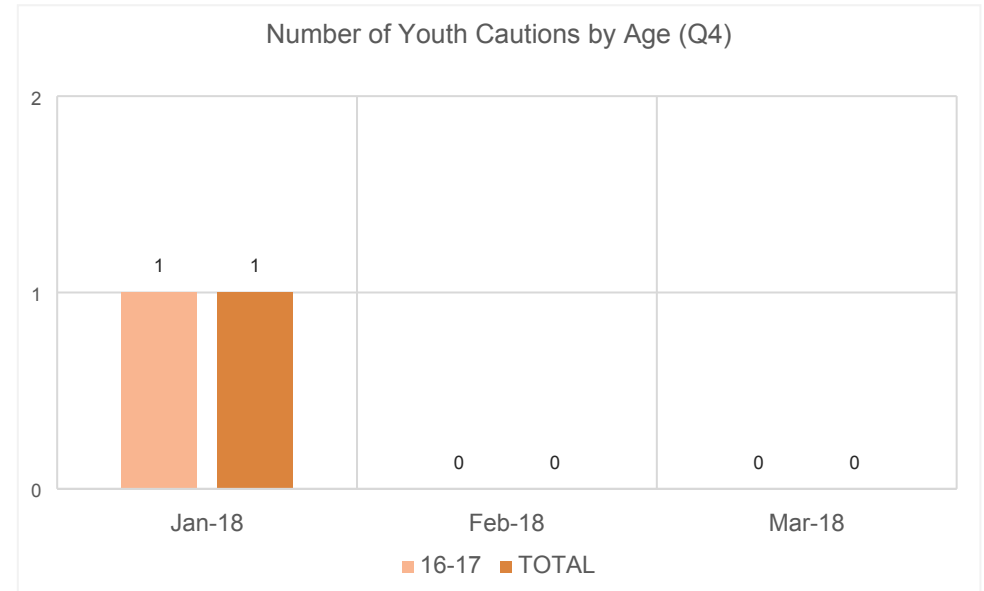
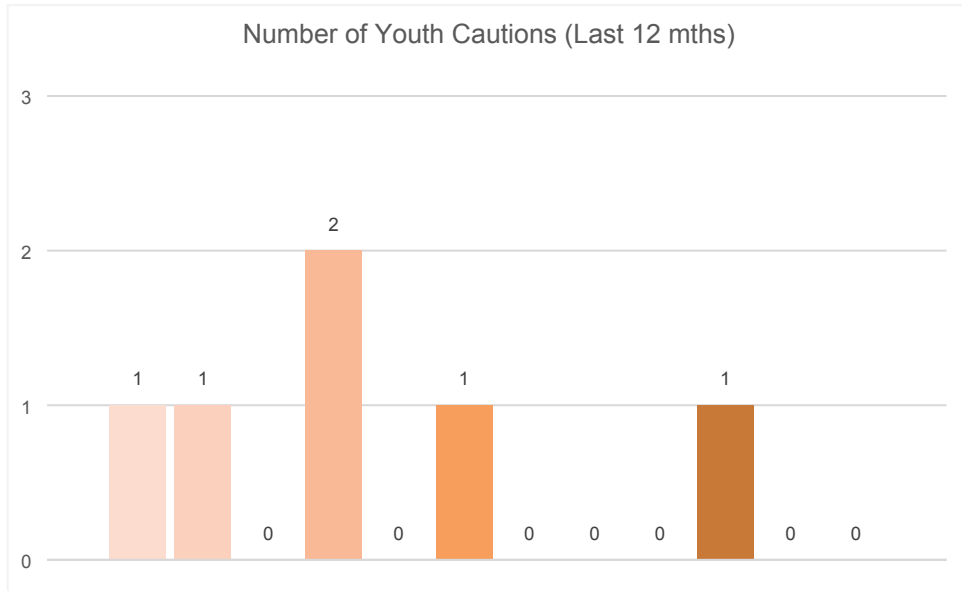
Quarterly Overview	Totals
Total number of individuals worked with	<b>122</b>
Total number being case loaded	<b>122</b>
Total number engaging in programme based activity	N/A
Total number stepping up to Social Services	N/A
Total number being stepped down from Social Services	N/A
Total number closed with positive change	N/A
Total number closed with no engagement	N/A
Total number of consultations undertaken	N/A
Total number of requests for service	<b>23</b>
Non-Criminal Disposals (Youth Restorative Disposals)	<b>18</b>
Youth Cautions	<b>1</b>
Youth Conditional Cautions	<b>1</b>

What's working well?	What are we worried about?	What do we need to do?

# Early Help / Prevention – Youth Justice & Early Intervention (Pre Court)

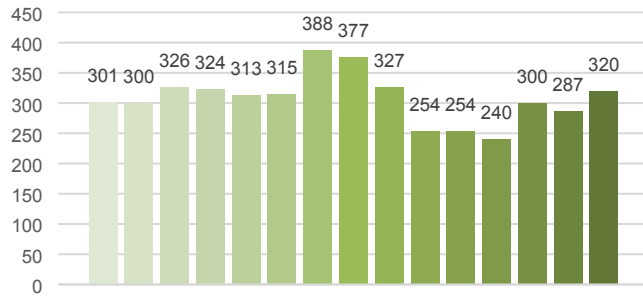


# Early Help / Prevention – Youth Justice & Early Intervention (Pre Court)

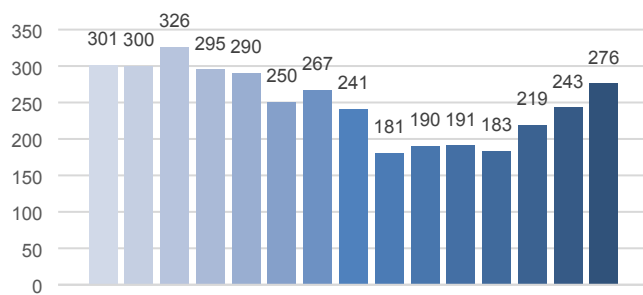


# Early Help / Prevention – Young People Services – Pre 16

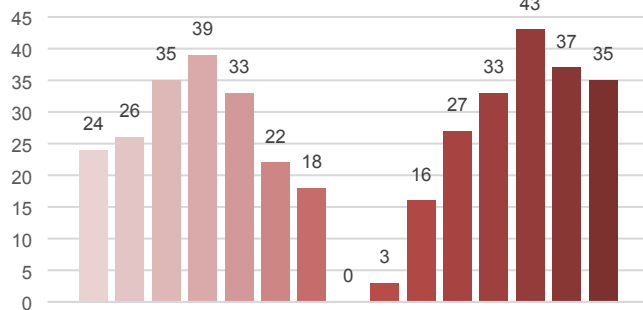
Number of Individuals Worked With  
(Last 12 mths)



No of Individuals on Caseloads  
(Last 12 mths)



Referrals Received (Last 12 mths)

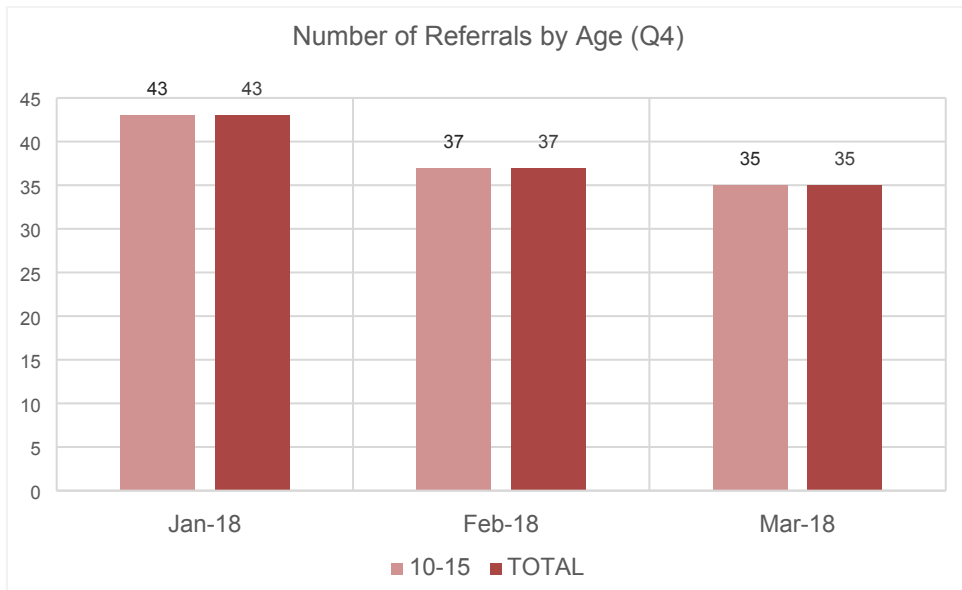
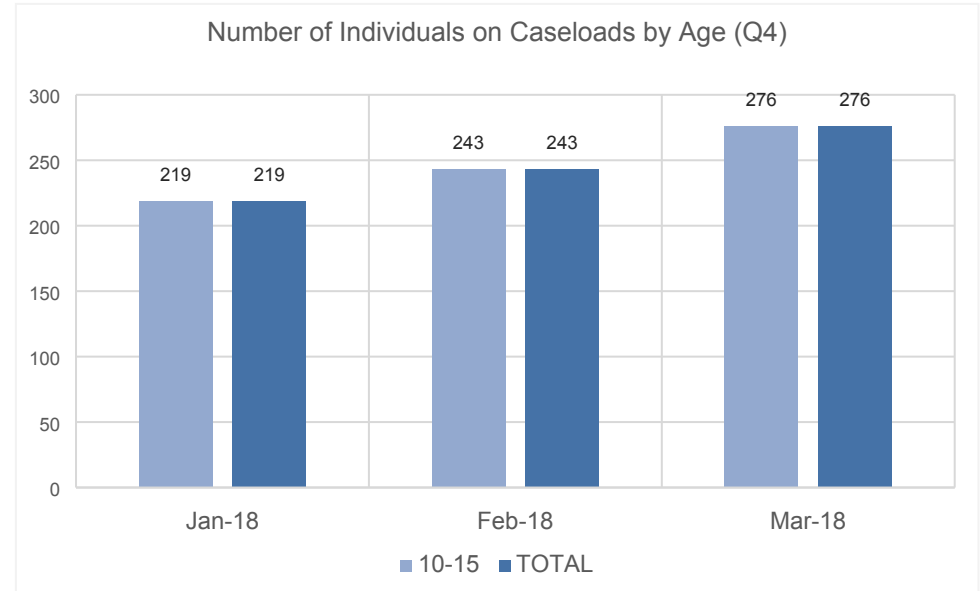
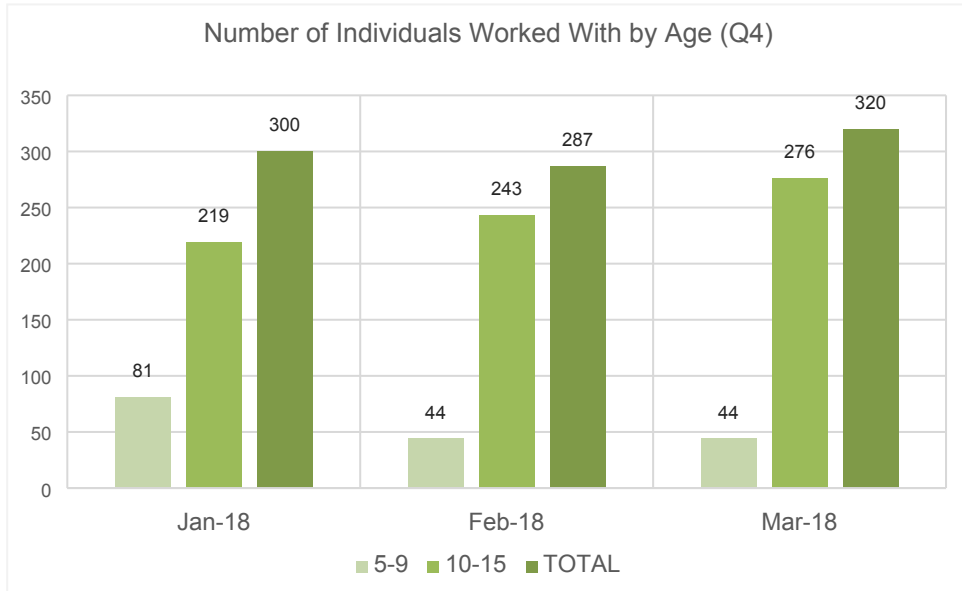


Quarterly Overview	Totals
Total number of individuals worked with	<b>366</b>
Total number being case loaded	<b>320</b>
Total number stepped up to Social Services	<b>3</b>
Total number stepped down from Social Services	<b>14</b>
Total number closed with positive change	<b>10</b>
Total number closed with no engagement	<b>8</b>
Total number of consultations undertaken	<b>158</b>
Total number of requests for service (referrals)	<b>115</b>

What's working well?	What are we worried about?	What do we need to do?

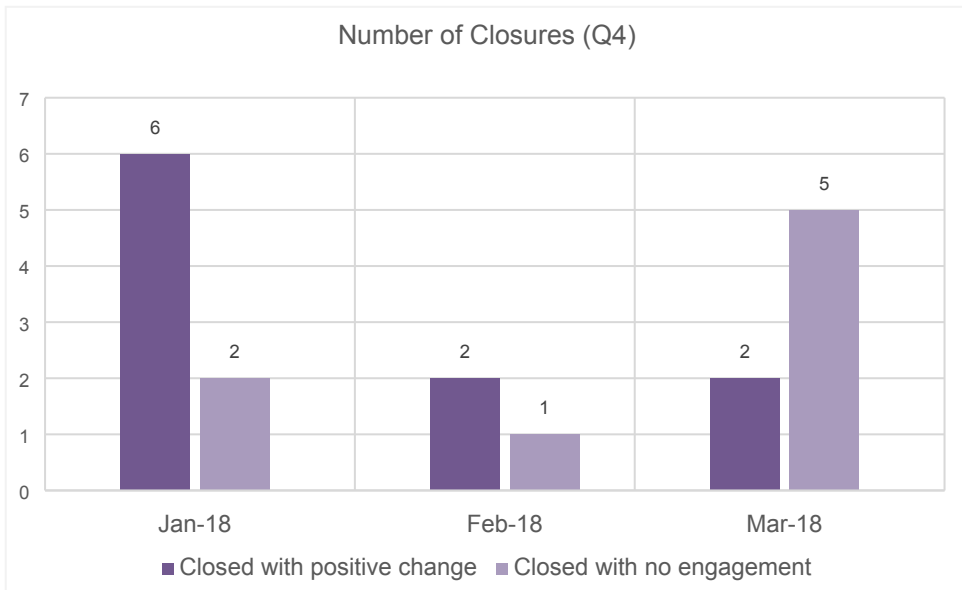
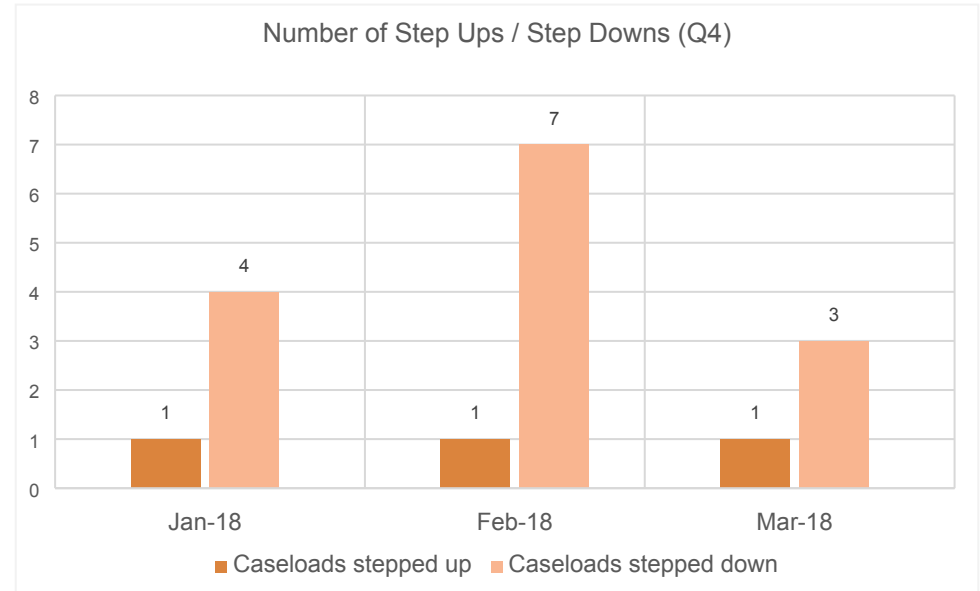
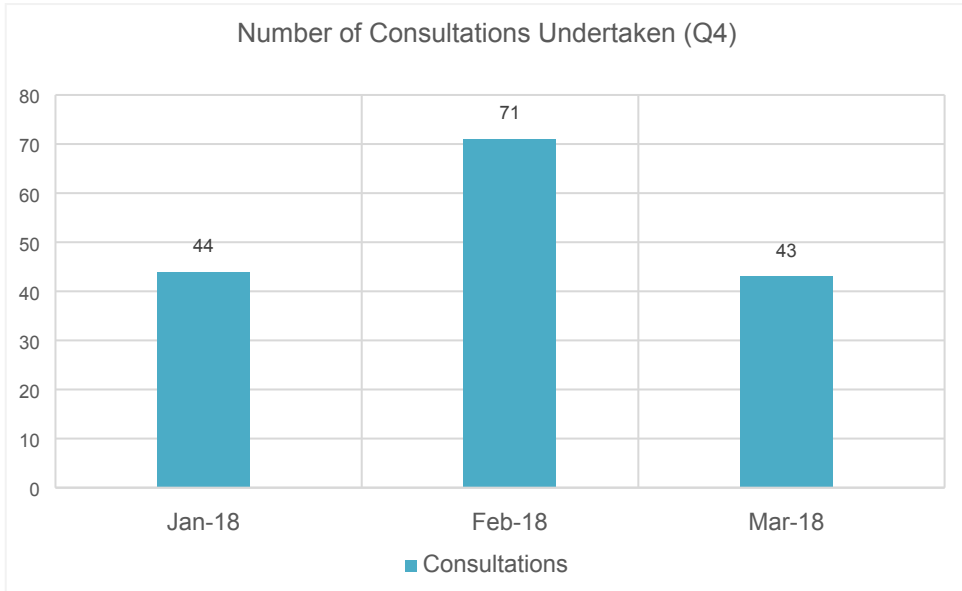


# Early Help / Prevention – Young People Services – Pre 16



Other comments

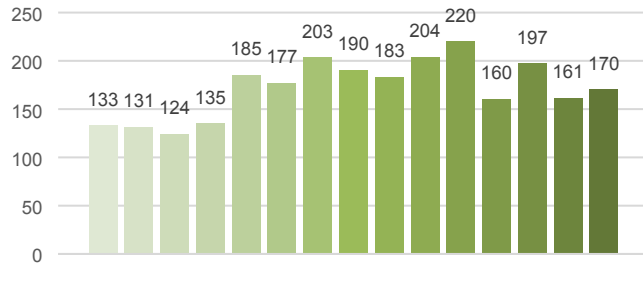
# Early Help / Prevention – Young People Services – Pre 16



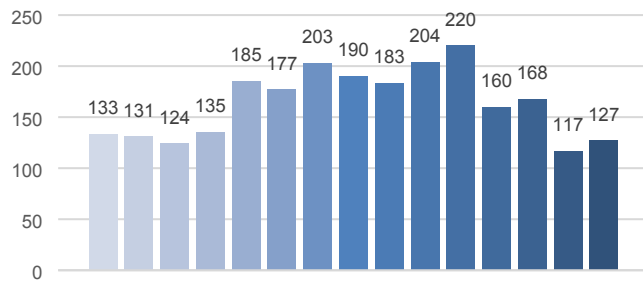
Other comments

# Early Help / Prevention – Young People Services – Post 16

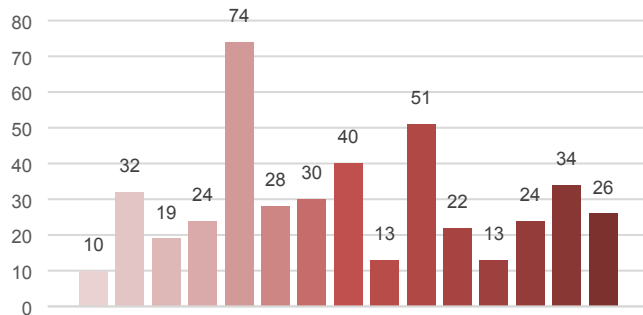
Number of Individuals Worked With (Last 12 mths)



No of Individuals on Caseloads (Last 12 mths)



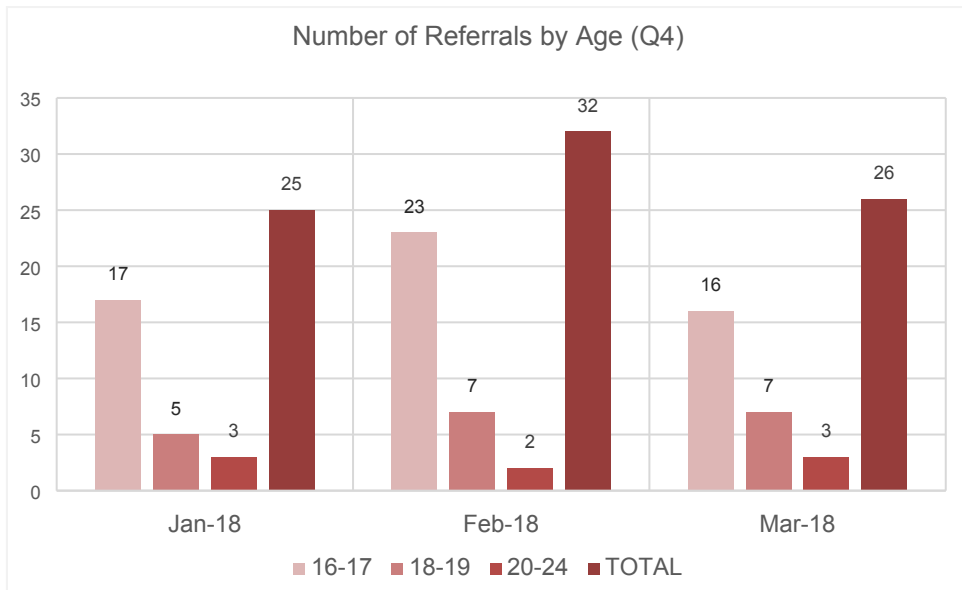
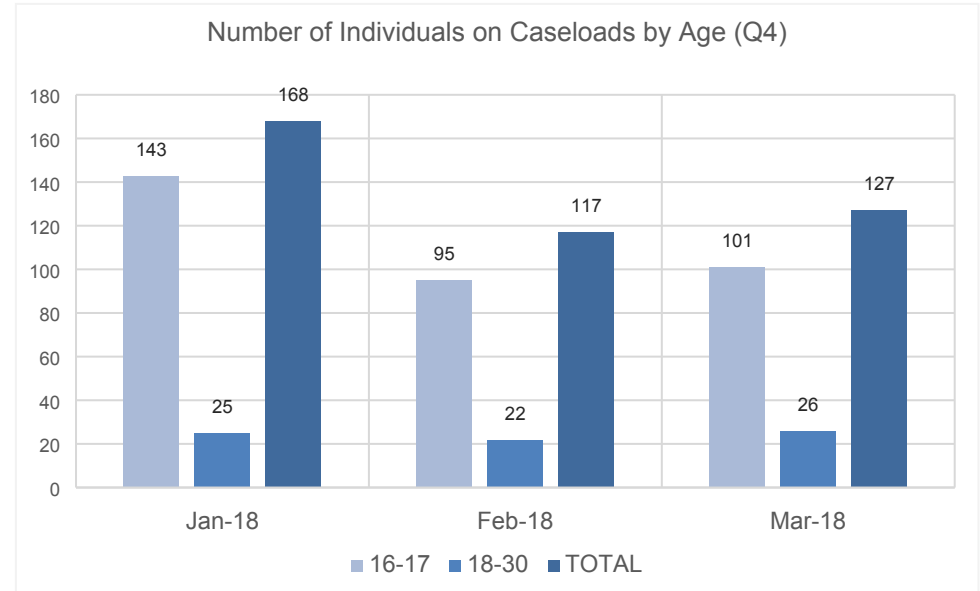
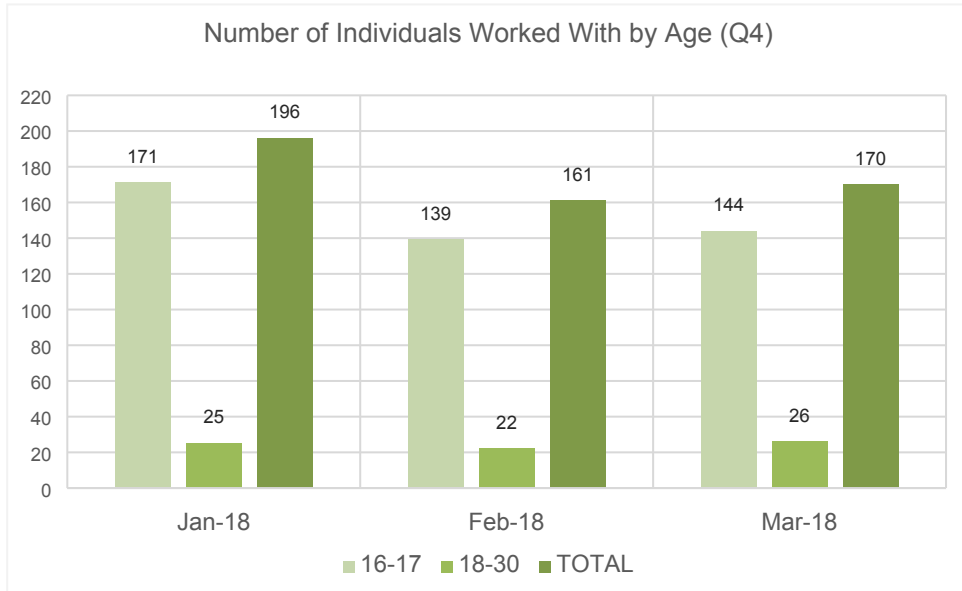
Referrals Received (Last 12 mths)



Quarterly Overview	Totals
Total number of individuals worked with	<b>222</b>
Total number being case loaded	<b>171</b>
Total number engaging in programme based activity	
Total number stepping up to Social Services	<b>n/a</b>
Total number being stepped down from Social Services	<b>n/a</b>
Total number closed with positive change	<b>32</b>
Total number closed with no engagement	<b>12</b>
Total number of consultations undertaken	<b>0</b>
Total number of requests for service (referrals)	<b>84</b>

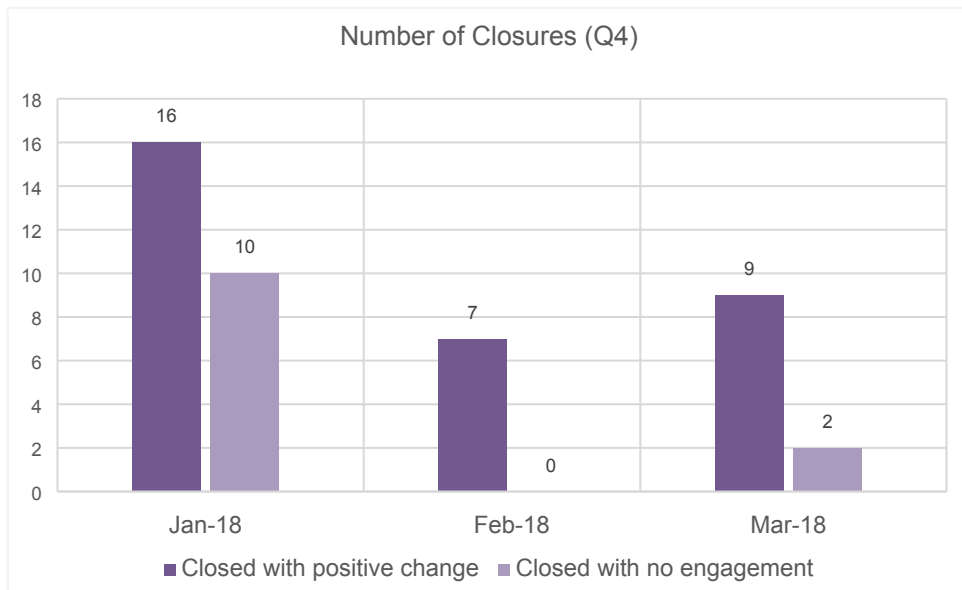
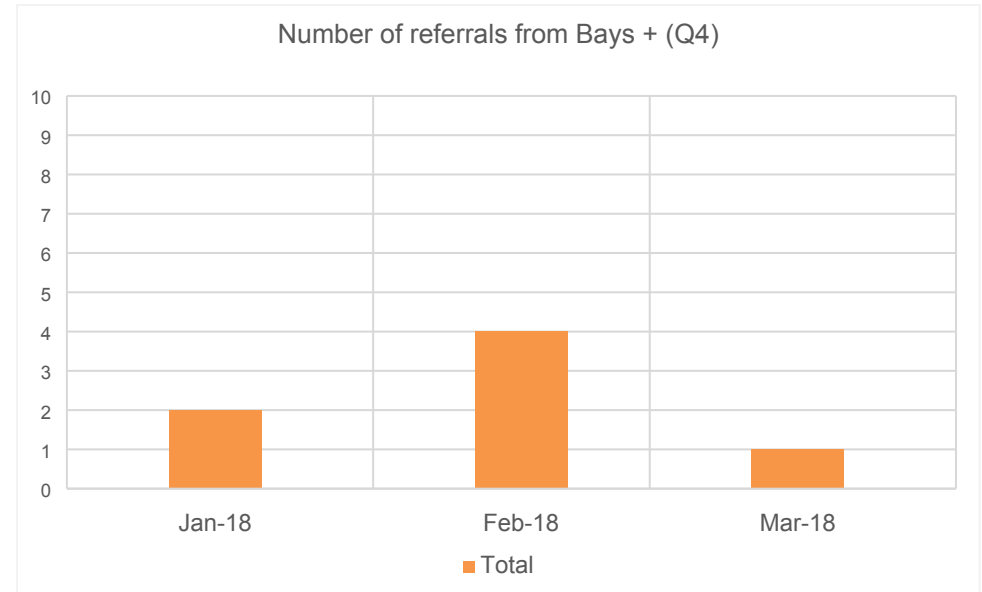
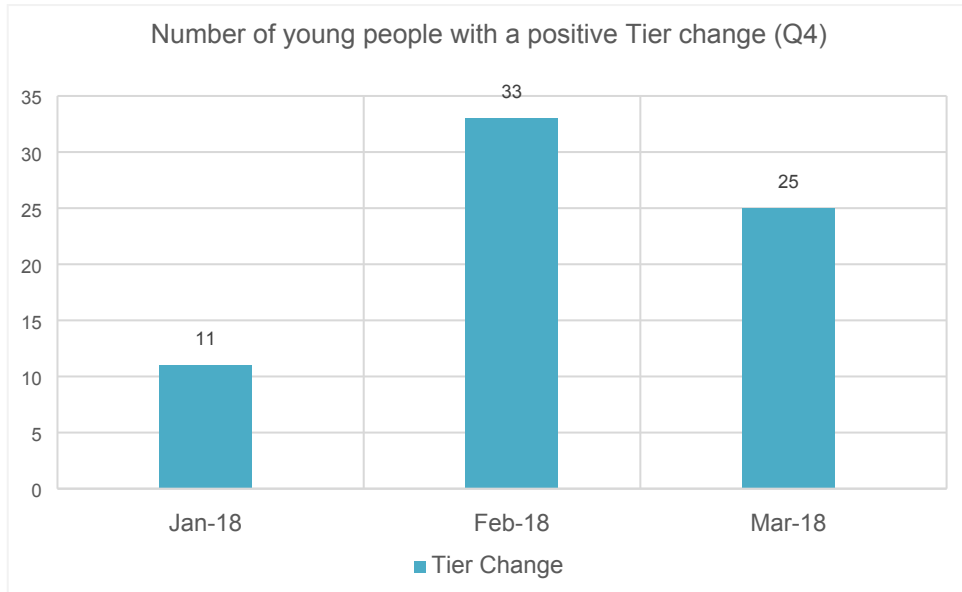
What's working well?	What are we worried about?	What do we need to do?

# Early Help / Prevention – Young People Services – Post 16



Other comments

# Early Help / Prevention – Young People Services – Post 16

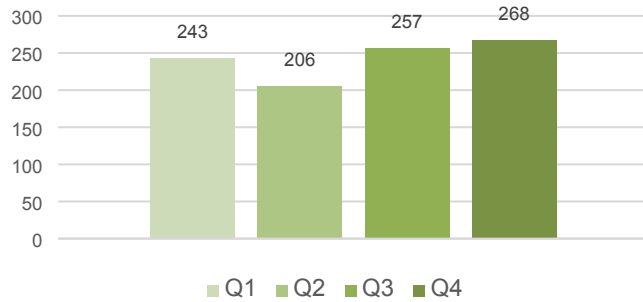


**Other comments**

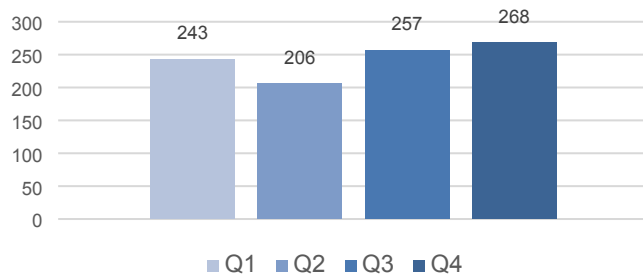
Please note the Post 16 team co-work a variety of their cases with Social Services/ Bays+ therefore there is no current process for step ups/ step downs.

# Early Help / Prevention – Early Intervention Service – Team Around the Family (TAF)

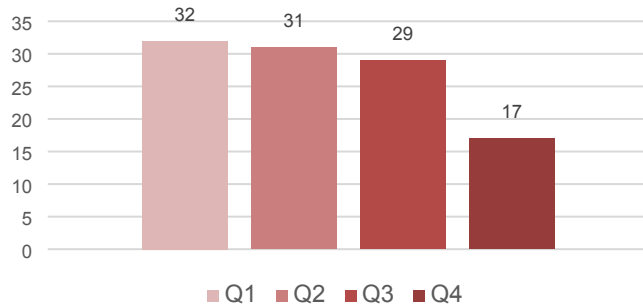
No. of Individuals Worked With (Last 12 mths)



No of Individuals on Caseloads (Last 12 mths)



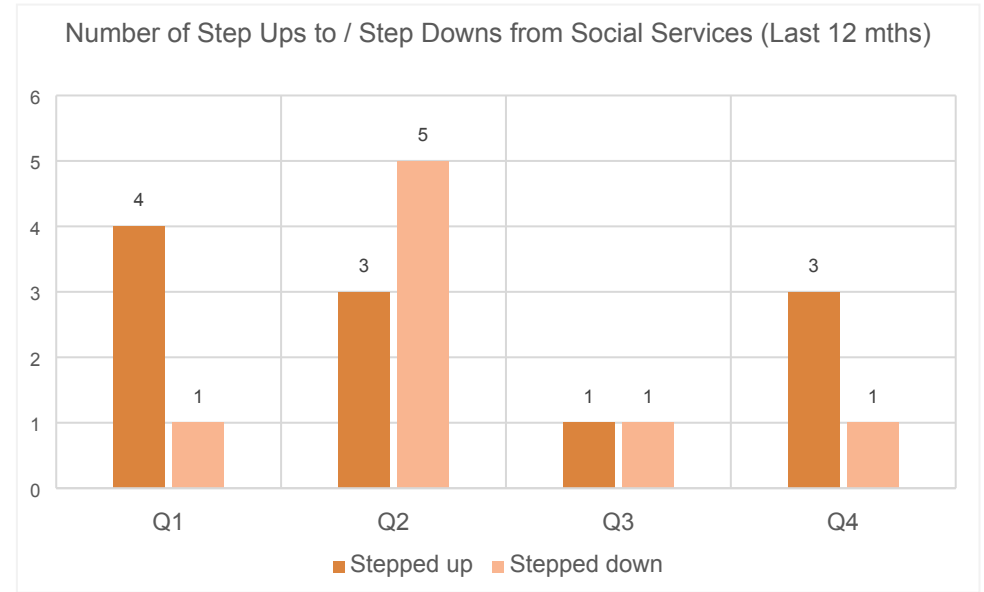
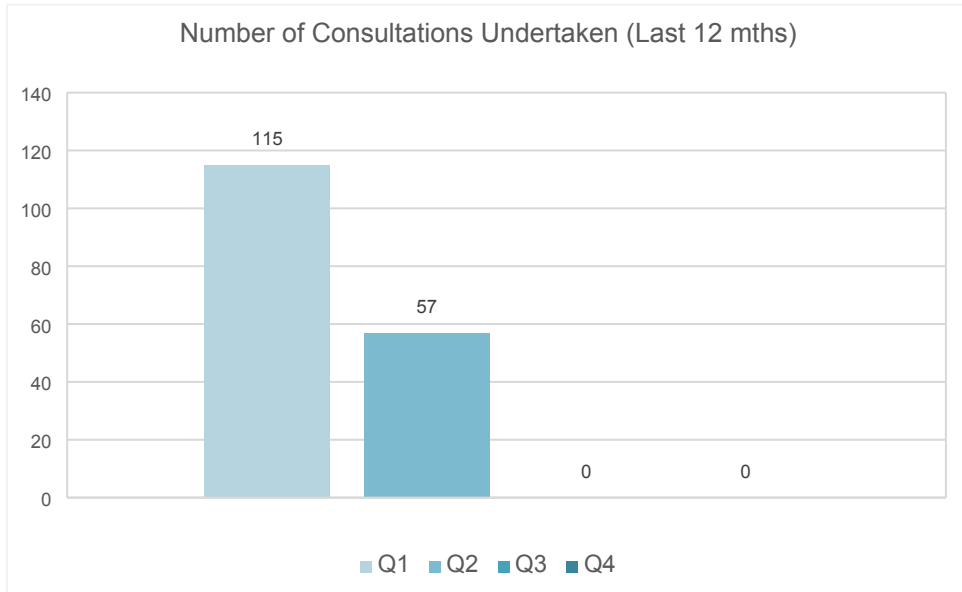
Requests for Service Received (Last 12 mths)



Quarterly Overview	Totals
Total number of individuals worked with	<b>268</b>
Total number being case loaded	<b>268</b>
Total number stepping up to Social Services	<b>3</b>
Total number being stepped down from Social Services	<b>1</b>
Total number closed with positive change	<b>7</b>
Total number closed with no engagement	<b>1</b>
Total number of consultations undertaken	
Total number of requests for service	<b>17</b>

What's working well?	What are we worried about?	What do we need to do?

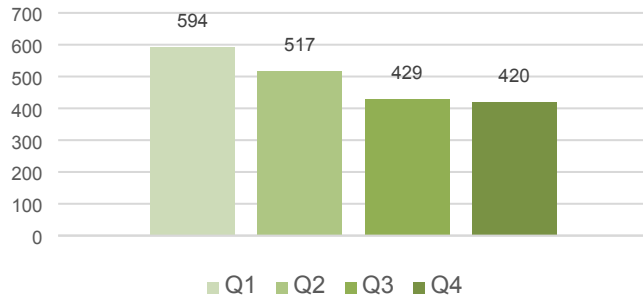
# Early Help / Prevention – Early Intervention Service – Team Around the Family (TAF)



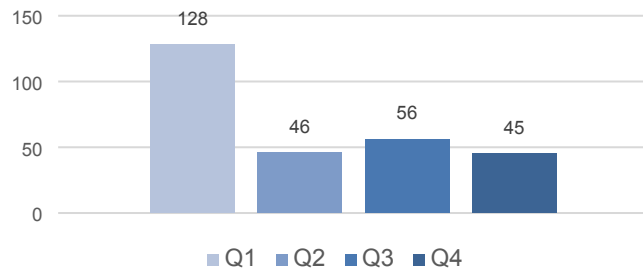
Other comments

# Early Help / Prevention – Early Intervention Service – Family Partnership Team

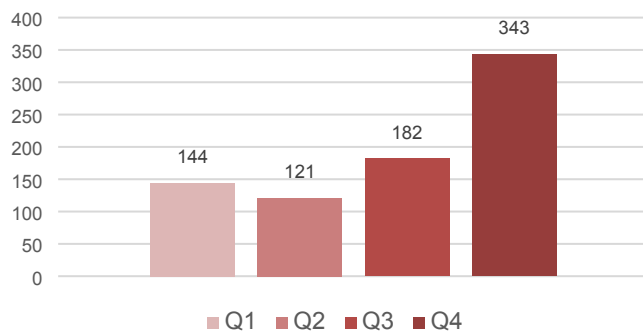
No. of Individuals Worked With (Last 12 mths)



No of Individuals on Caseloads (Last 12 mths)



Referrals Received (Last 12 mths)

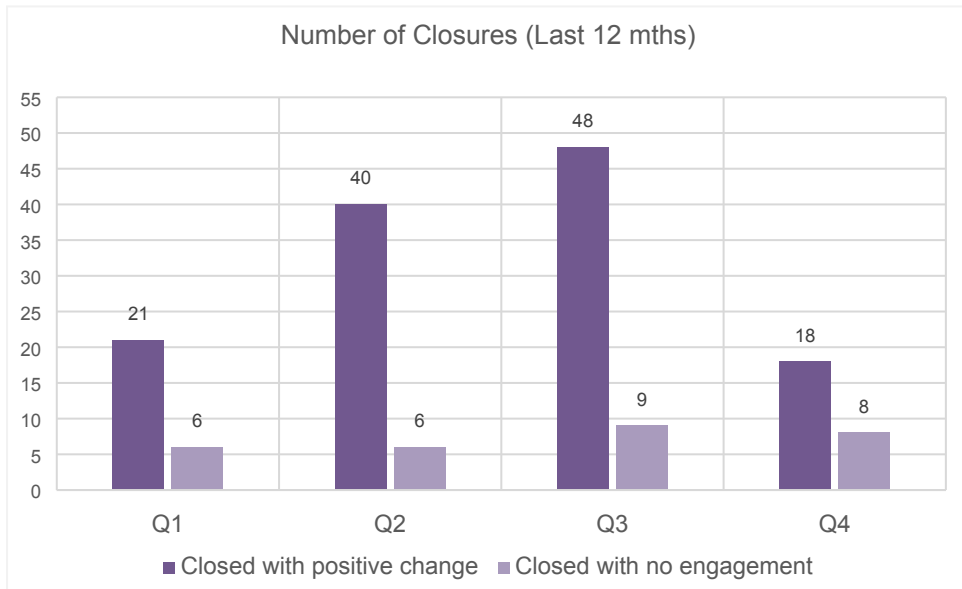
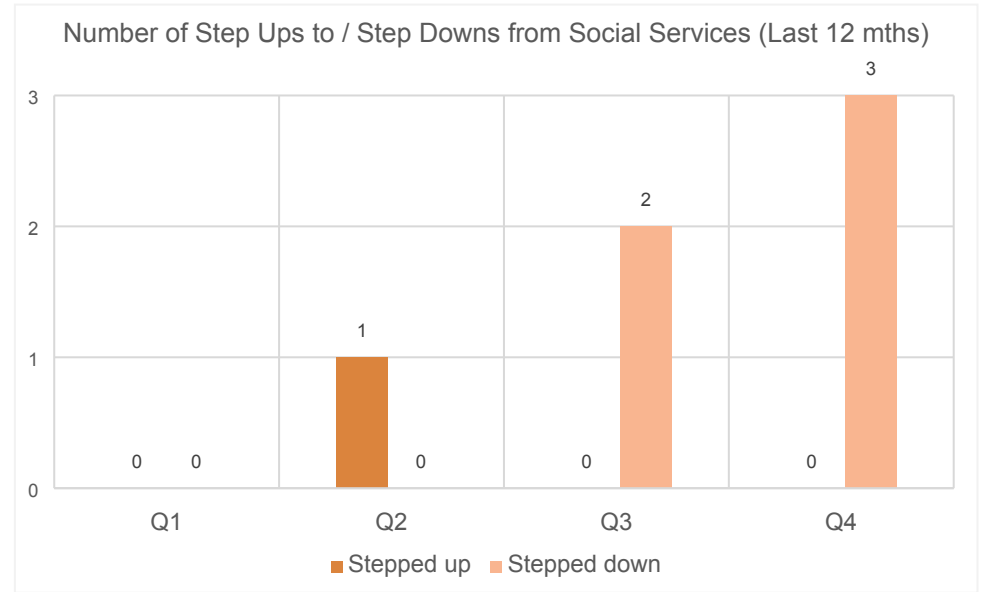
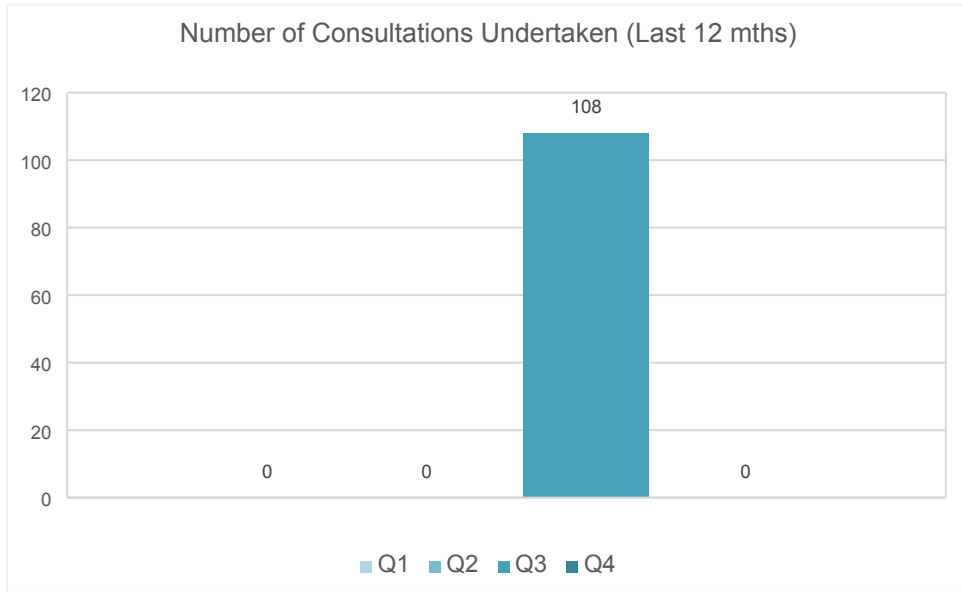


Quarterly Overview	Totals
Total number of individuals worked with	<b>420</b>
Total number being case loaded	<b>45</b>
Total number engaging in programme based activity	<b>69</b>
Total number stepping up to Social Services	<b>0</b>
Total number being stepped down from Social Services	<b>3</b>
Total number closed with positive change	<b>18</b>
Total number closed with no engagement	<b>8</b>
Total number of consultations undertaken	
Total number of requests for service	<b>343</b>

What's working well?	What are we worried about?	What do we need to do?



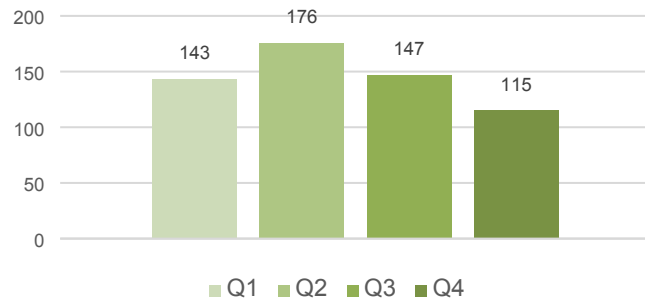
# Early Help / Prevention – Early Intervention Service – Family Partnership Team



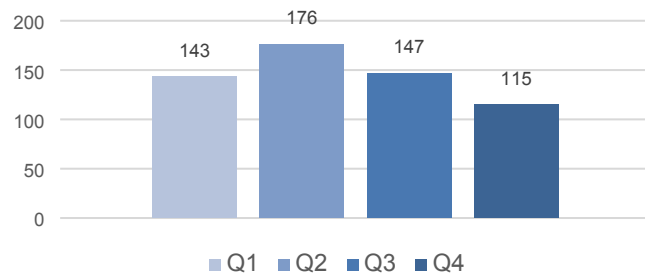
Other comments

# Early Help / Prevention – Early Intervention Service – Family Wellbeing Team

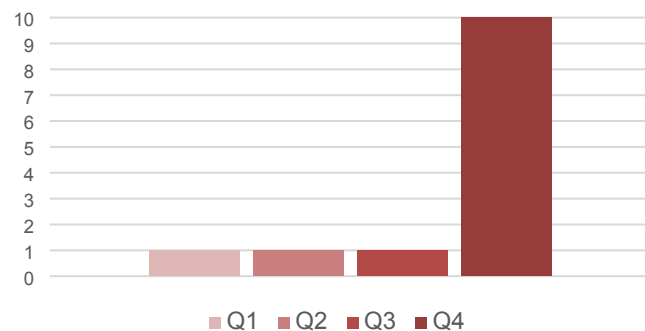
No. of Individuals Worked With (Last 12 mths)



No of Individuals on Caseloads (Last 12 mths)



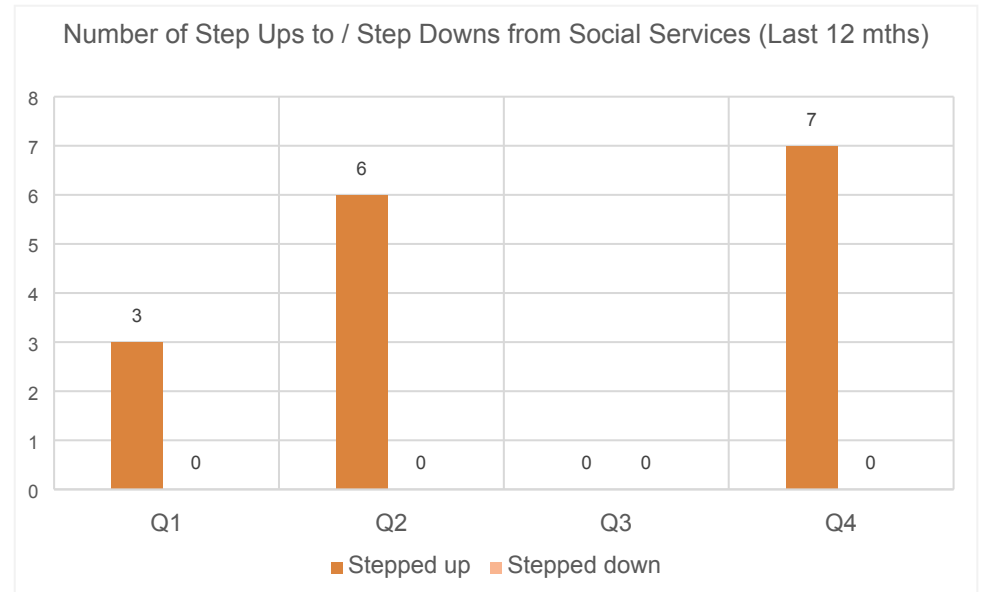
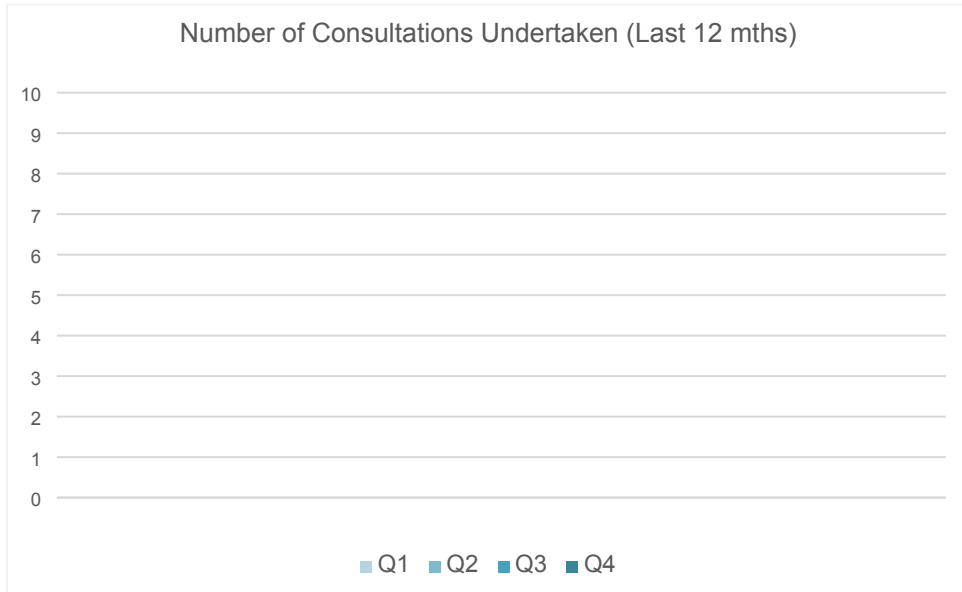
Referrals Received (Last 12 mths)



Quarterly Overview	Totals
Total number of individuals worked with	<b>115</b>
Total number being case loaded	<b>115</b>
Total number engaging in programme based activity	N/A
Total number stepping up to Social Services	<b>7</b>
Total number being stepped down from Social Services	<b>0</b>
Total number closed with positive change	<b>9</b>
Total number closed with no engagement	<b>1</b>
Total number of consultations undertaken	N/A
Total number of requests for service	<b>53</b>

What's working well?	What are we worried about?	What do we need to do?

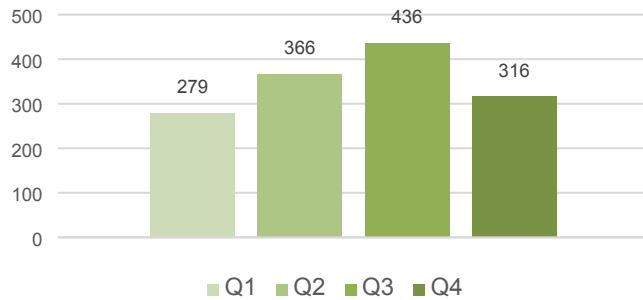
# Early Help / Prevention – Early Intervention Service – Family Wellbeing Team



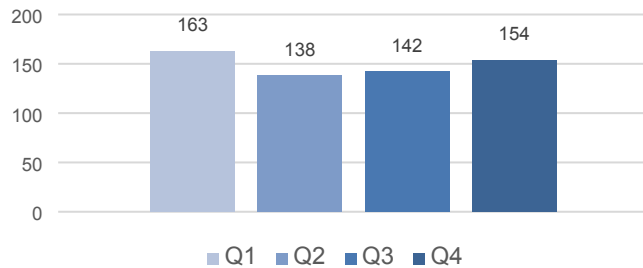
Other comments

# Early Help / Prevention – Early Intervention Service – Jigso

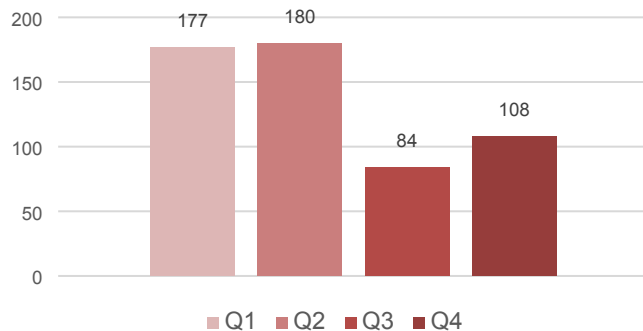
No. of Individuals Worked With (Last 12 mths)



No of Individuals on Caseloads (Last 12 mths)



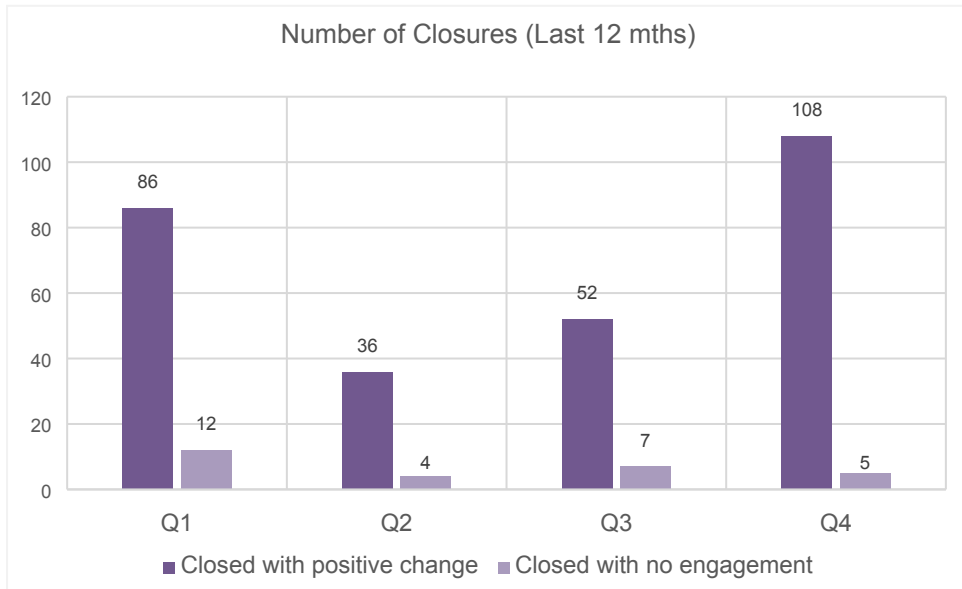
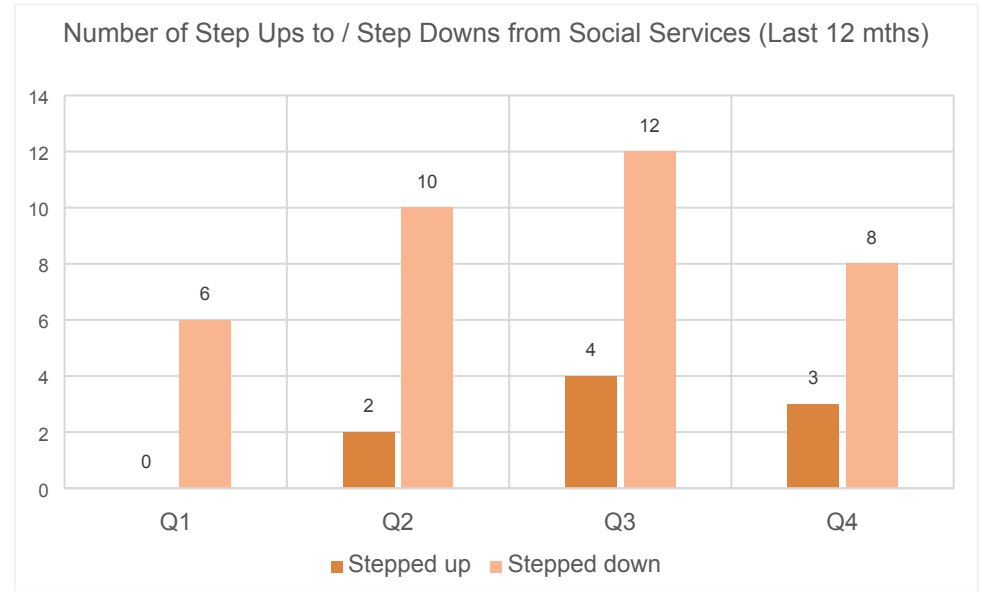
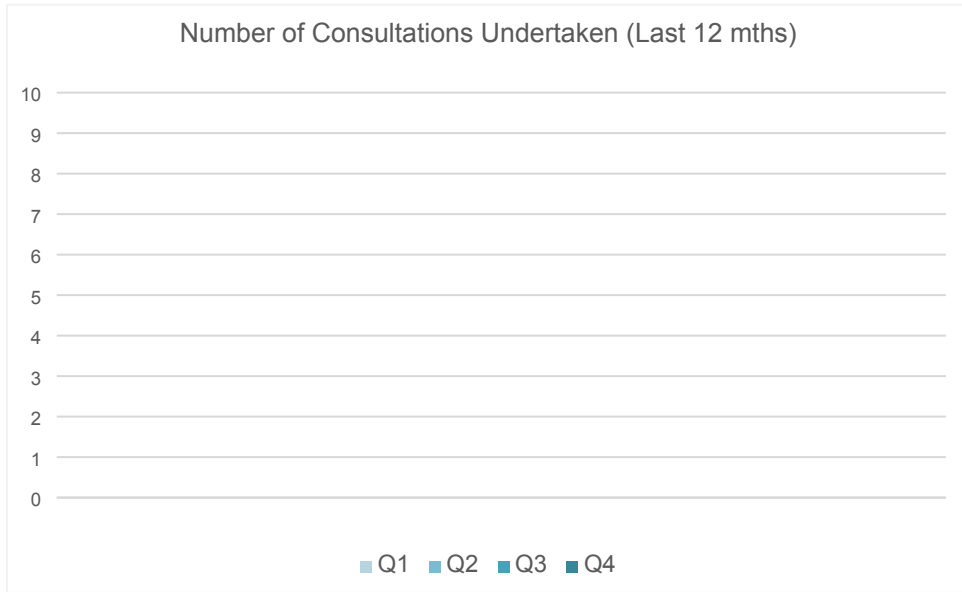
Referrals Received (Last 12 mths)



Quarterly Overview	Totals
Total number of individuals worked with	<b>316</b>
Total number being case loaded	<b>154</b>
Total number engaging in programme based activity	<b>18</b>
Total number stepping up to Social Services	<b>3</b>
Total number being stepped down from Social Services	<b>8</b>
Total number closed with positive change	<b>108</b>
Total number closed with no engagement	<b>5</b>
Total number of consultations undertaken	<b>N/A</b>
Total number of requests for service	<b>108</b>

What's working well?	What are we worried about?	What do we need to do?

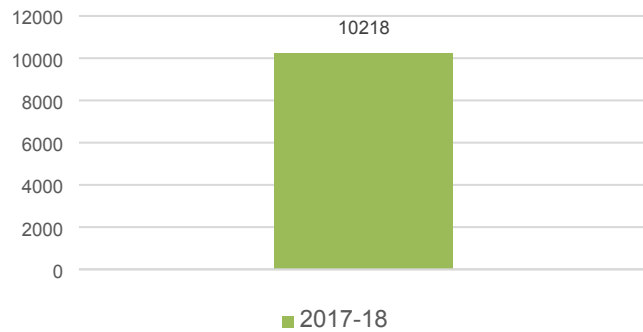
# Early Help / Prevention – Early Intervention Service – Jigso



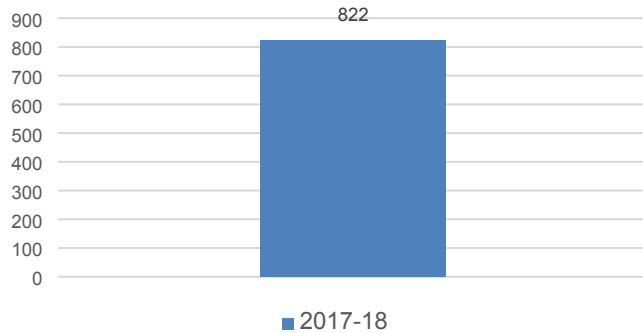
Other comments

# Early Help / Prevention – Early Intervention Service – Other Families First Funded Projects

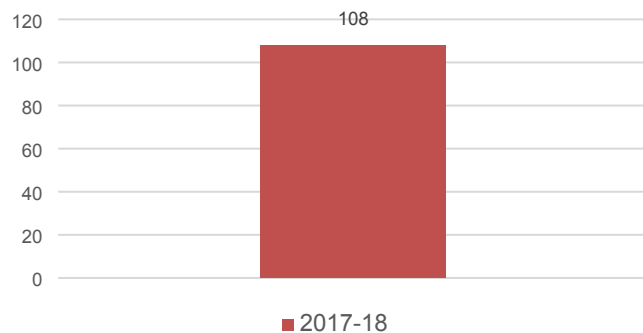
No. of Individuals Worked With



No of Individuals on Caseloads



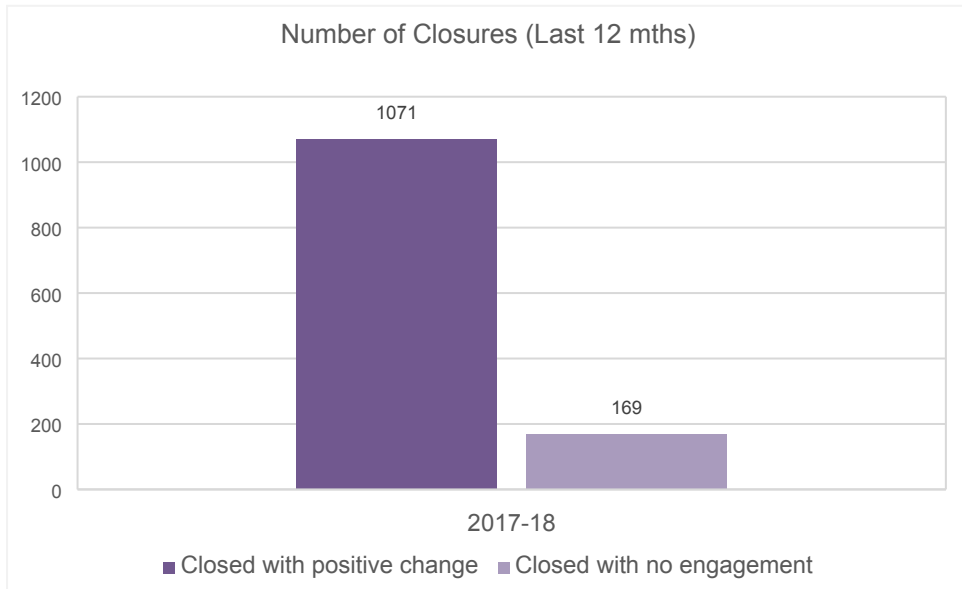
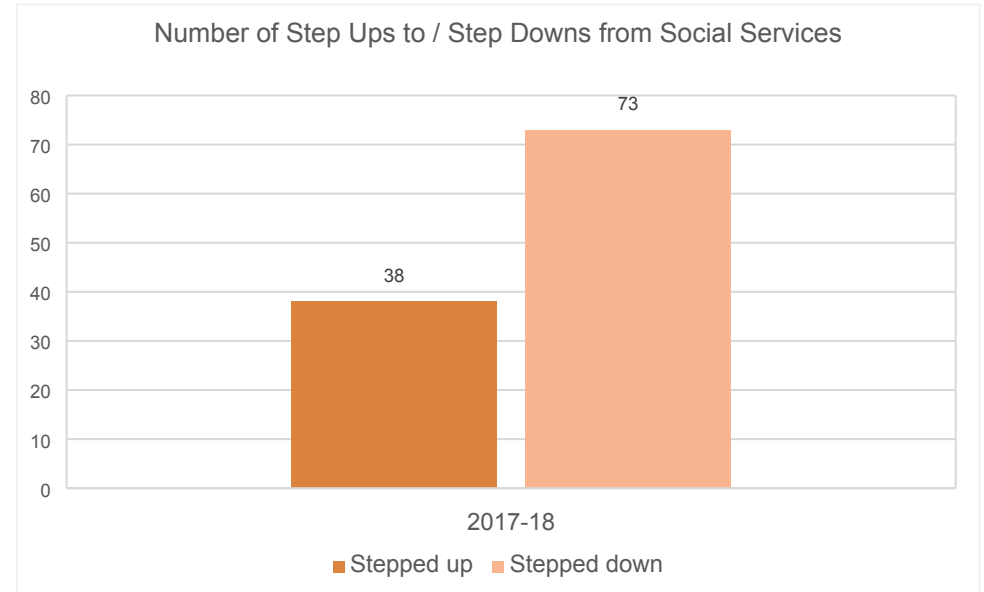
Referrals Received



Yearly Overview (2017-18)	Totals
Total number of individuals worked with	<b>10218</b>
Total number being case loaded	<b>822</b>
Total number engaging in programme based activity	<b>341</b>
Total number stepping up to Social Services	<b>38</b>
Total number being stepped down from Social Services	<b>73</b>
Total number closed with positive change	<b>1071</b>
Total number closed with no engagement	<b>169</b>
Total number of consultations undertaken	<b>N/A</b>
Total number of requests for service	<b>108</b>

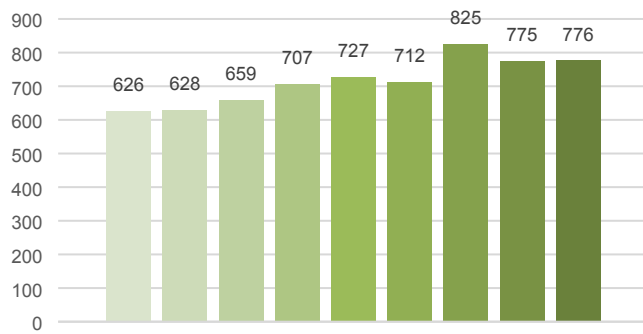
What's working well?	What are we worried about?	What do we need to do?

# Early Help / Prevention – Early Intervention Service – Other Families First Funded Projects

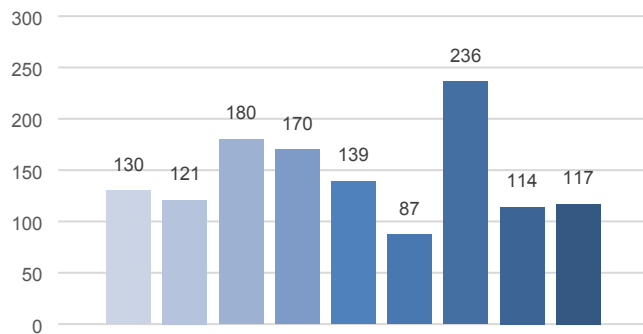


# Early Help / Prevention – Partnership & Commissioning Team – DA Hub

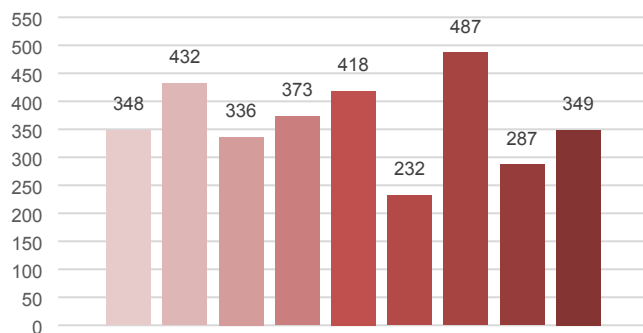
Number of Individuals Worked With (9 mths)



No of Individuals on Caseloads (9 mths)



Referrals Received (9 mths)



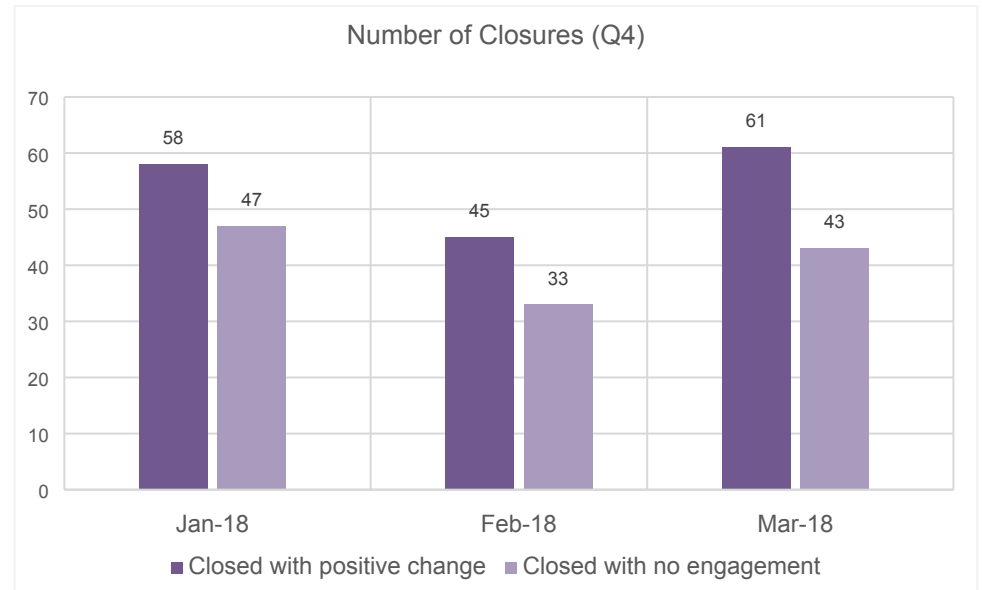
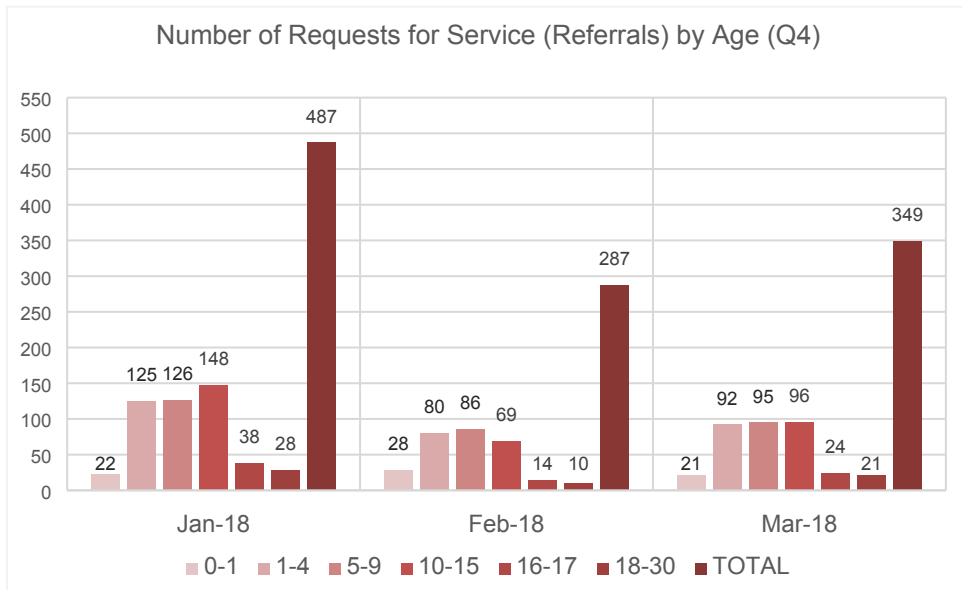
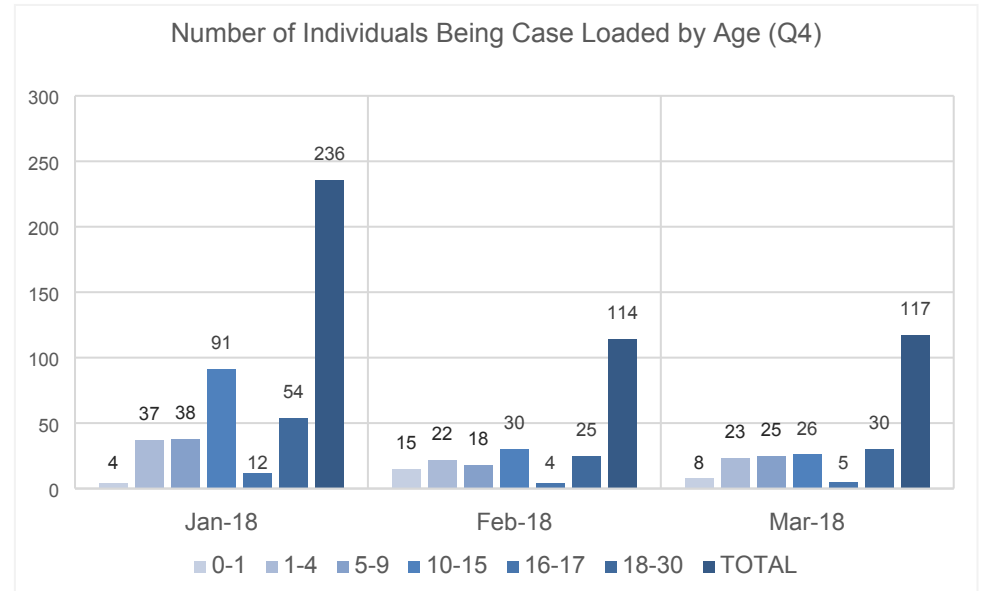
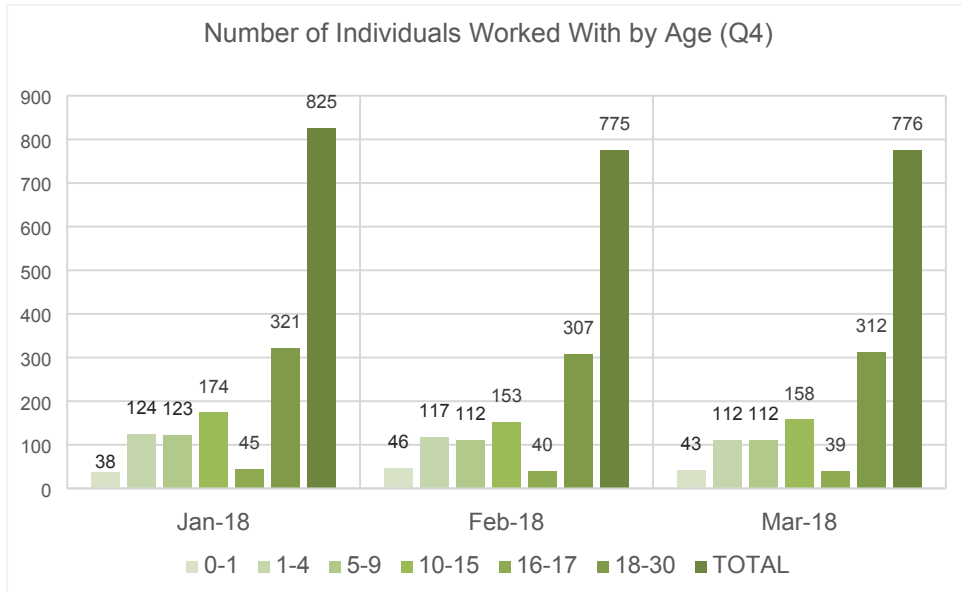
Quarterly Overview	Totals
Total number of individuals worked with	<b>825</b>
Total number being case loaded	<b>236</b>
Total number stepped up to Social Services	N/A
Total number stepped down from Social Services	N/A
Total number closed with positive change	<b>164</b>
Total number closed with no engagement	<b>123</b>
Total number of consultations undertaken	N/A
Total number of requests for service (referrals)	<b>1,123</b>
Programme delivery - Equilibrium	

Some of the above are snapshot figures as at the end of the quarter rather than a total across the three months

What's working well?	What are we worried about?	What do we need to do?



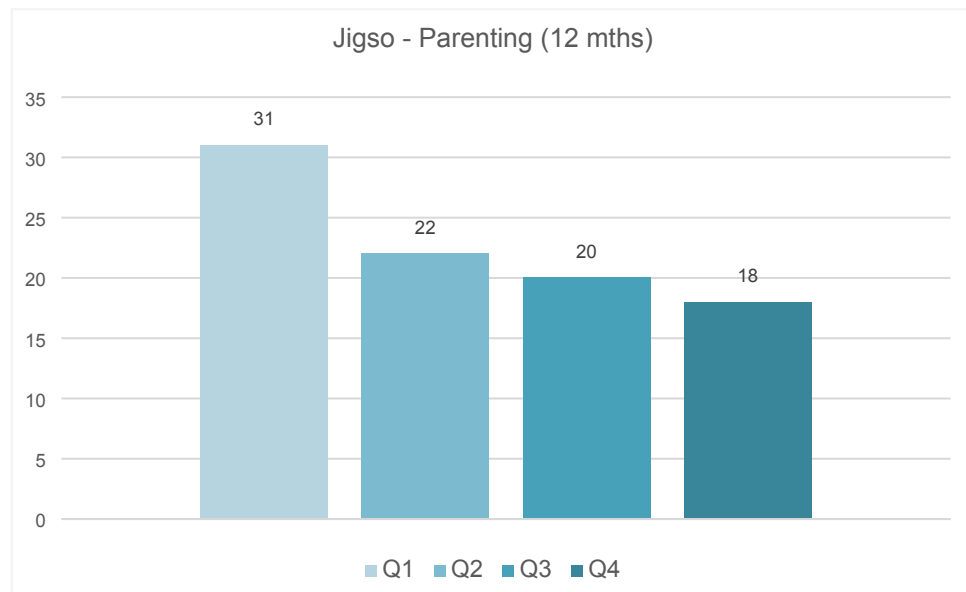
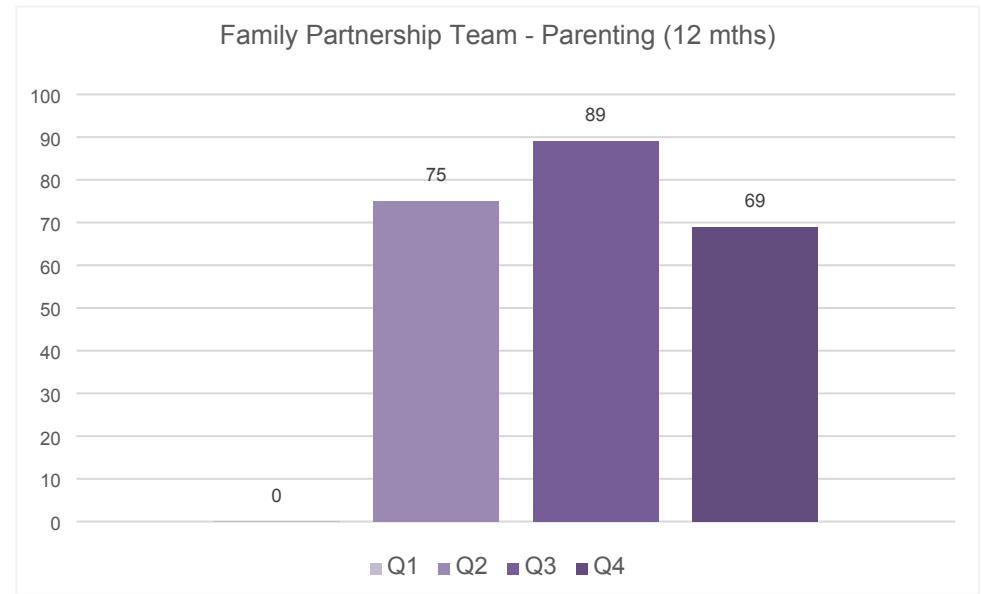
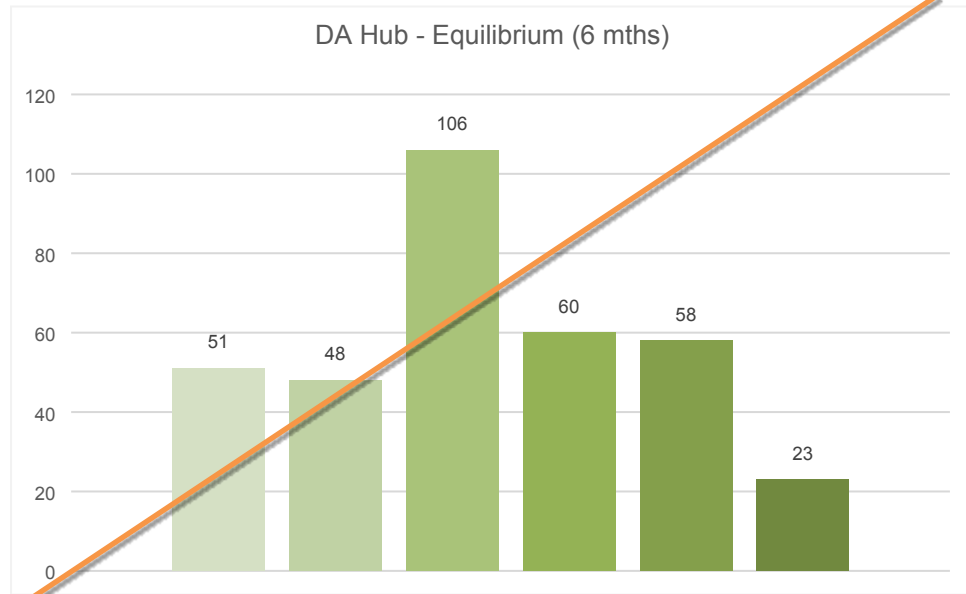
# Early Help / Prevention – Partnership & Commissioning Team – DA Hub



# Section 3 – Programme Delivery



# Programme Delivery Overview

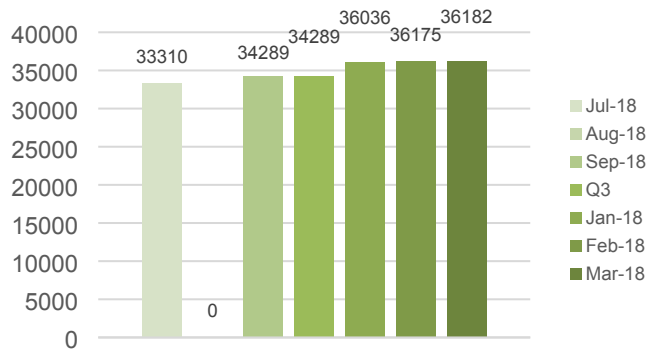


# Section 4 – Other Specialist Areas

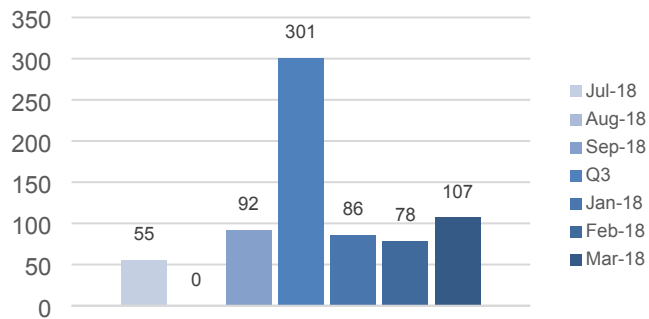


# Other Specialist Areas – Education

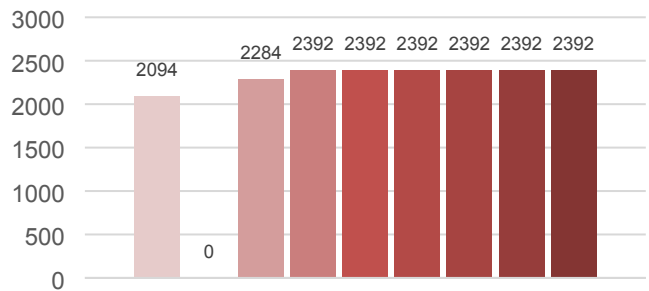
Number of Pupils in Swansea Schools (9 mths)



No of Fixed Term Exclusions (9 mths)



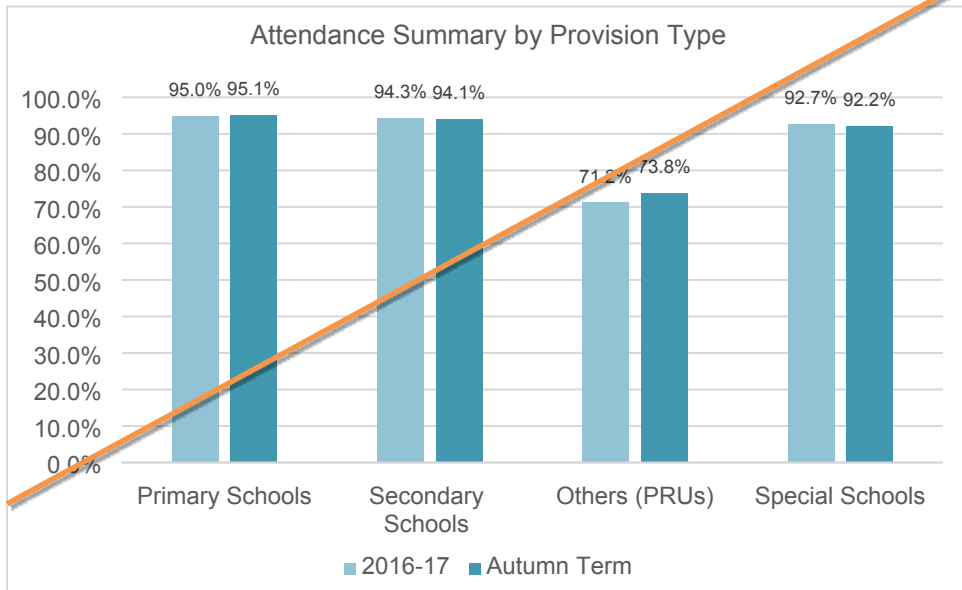
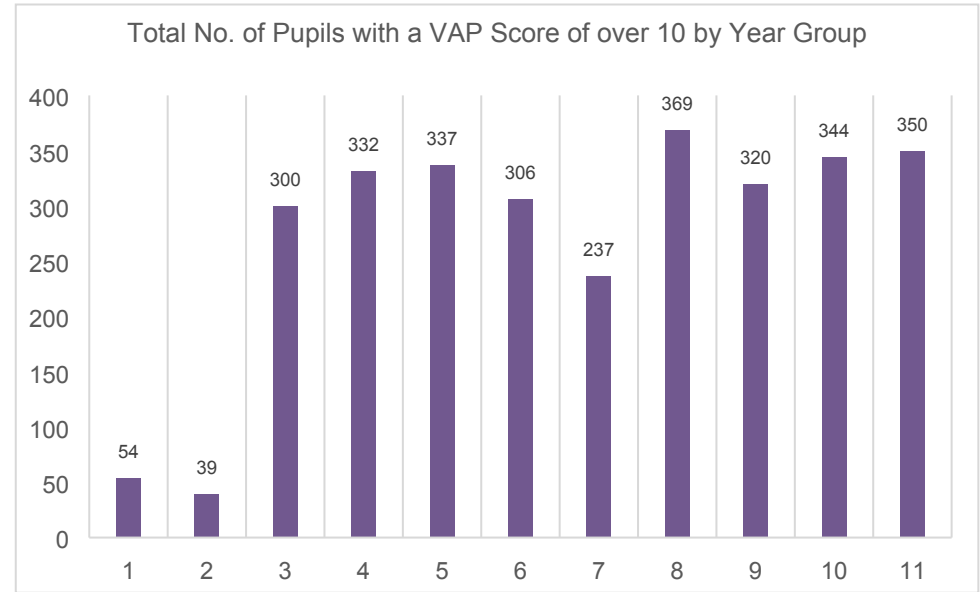
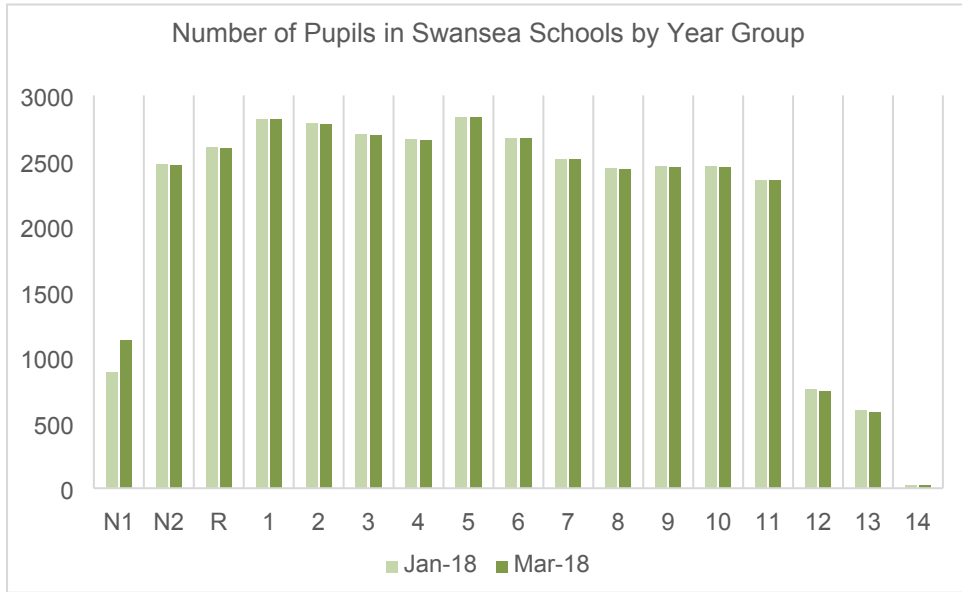
Total Number of Pupils with School Action + (9 mths)



Quarterly Overview	Totals
Total number of pupils in Swansea schools	<b>36182</b>
Total number of pupils with a VAP score of over 10	<b>2988</b>
Percentage of pupils with a VAP score of over 10	<b>8.3%</b>
Total number of fixed term exclusions	<b>271</b>
Total number of days lost through exclusions	<b>639</b>
Total number of young people with School Action +	<b>2392</b>

What's working well?	What are we worried about?	What do we need to do?

# Other Specialist Areas – Education



## Other comments

Note - VAP is annual so same figures each month although percentages will differ slightly as year group sizes vary a bit.

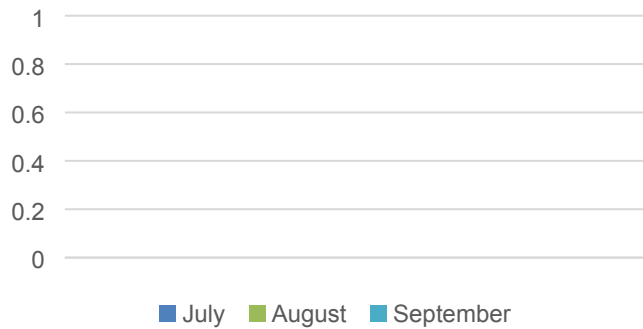
School Action Plus is from PLASC so again same figures each month.

Exclusion figures will be lower in months where school holidays fall!

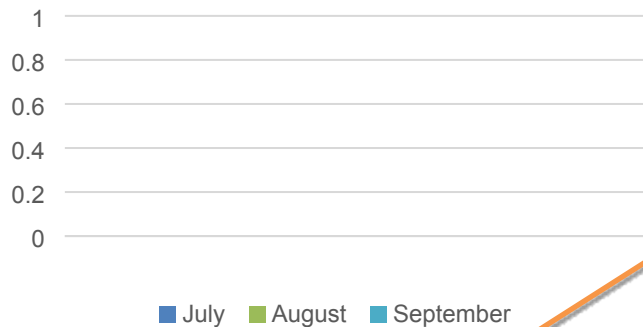
VAP scores are lower for years 1 and 2 as they don't have national test results (maybe change to use 7+ for those year groups?).

# Other Specialist Areas – Education Welfare Service

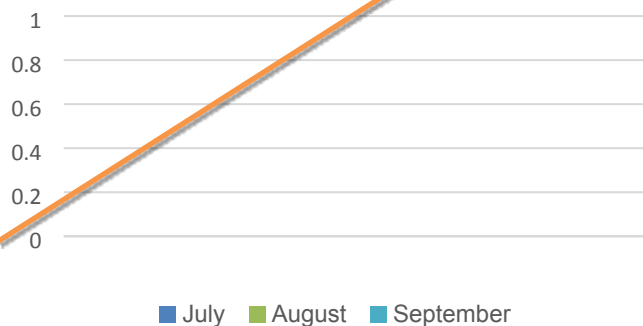
Number of Individuals Worked With



No of Individuals on Caseloads



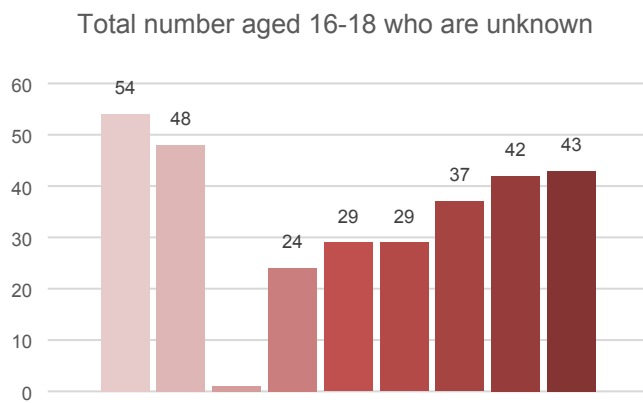
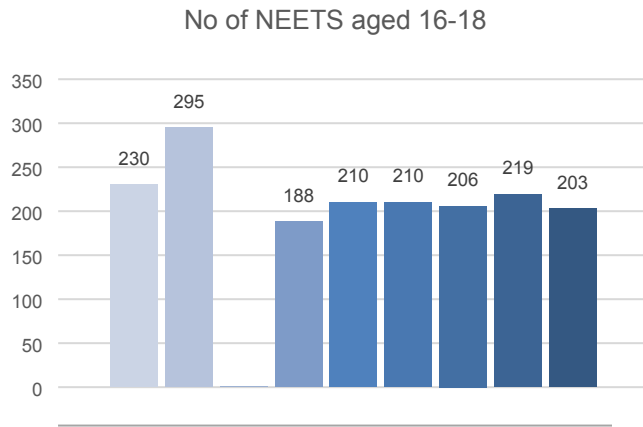
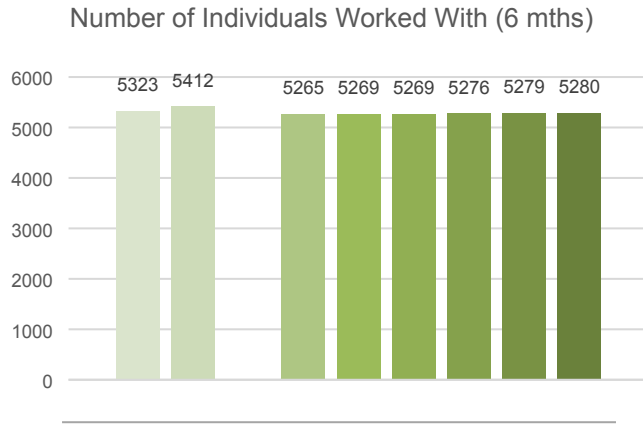
Requests Received



Quarterly Overview	Totals
Total number of individuals worked with	
Total number being case loaded	
Total number of fixed penalty fines	
Total number of prosecutions	
Total number closed with positive attendance change	
Total number of pupils 'missing from education'	
Total number of pupils 'educated at home'	
Total number of requests for service (referrals)	

What's working well?	What are we worried about?	What do we need to do?

# Other Specialist Areas – 5 Tier Model



Quarterly Overview	Totals
Total number of individuals aged 16-18 (post 16)	<b>5280*</b>
Total number of NEETs aged 16-18	<b>203*</b>
Total number aged 16-18 who are unknown (Tier 1)	<b>43*</b>
Total number aged 18-24 who are claiming JSA	
Total number of referrals made to other organisations	

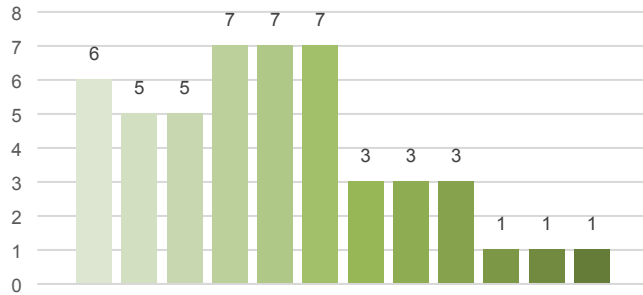
(\* Based on March 18 report)

What's working well?	What are we worried about?	What do we need to do?

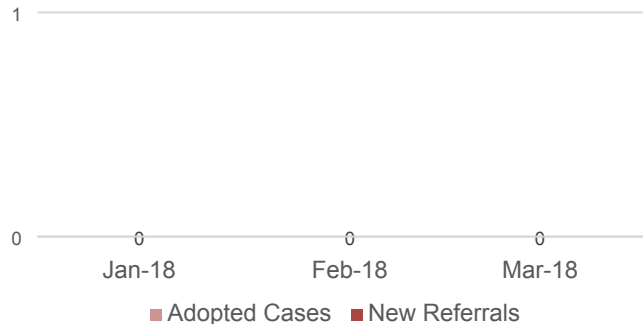


# Other Specialist Areas – Prevent & Channel (Under 18s)

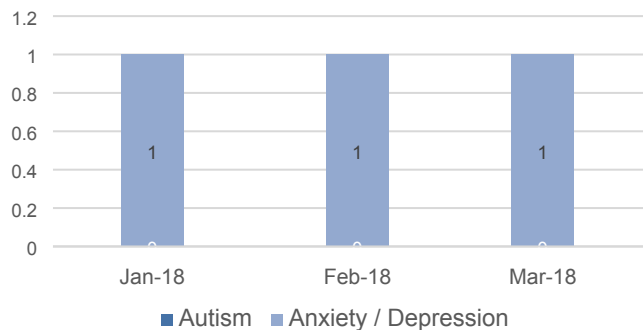
Individuals Worked with by Channel  
(Last 12 mths)



Referrals and Cases (Q4)



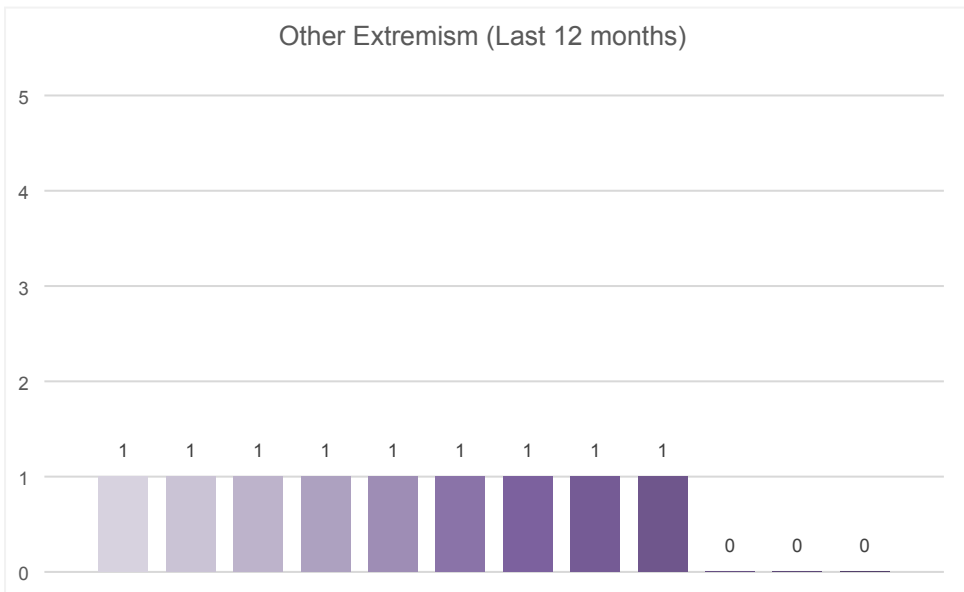
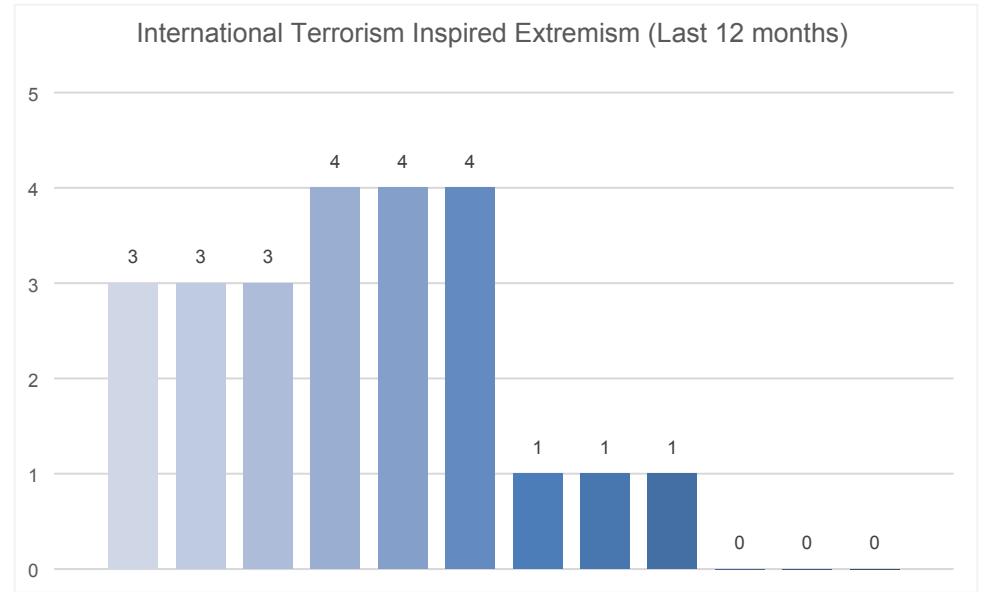
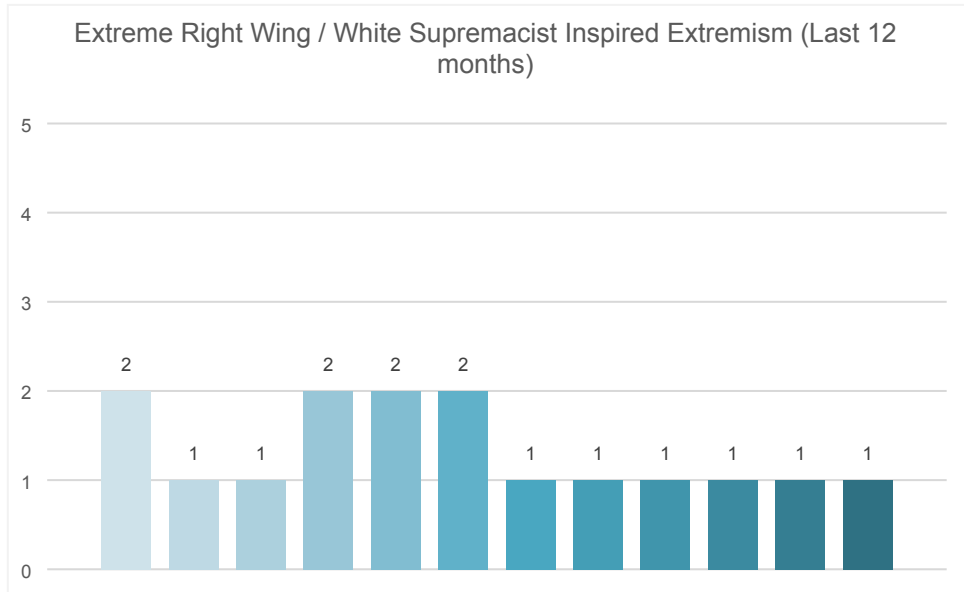
Cases with Underlying / Existing Issues (Q4)



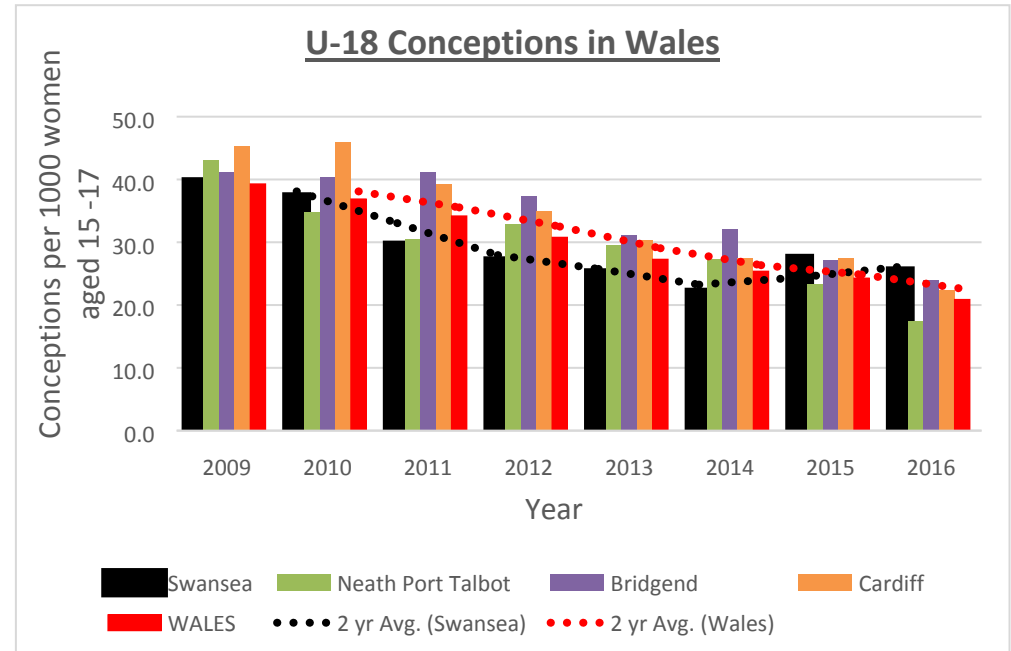
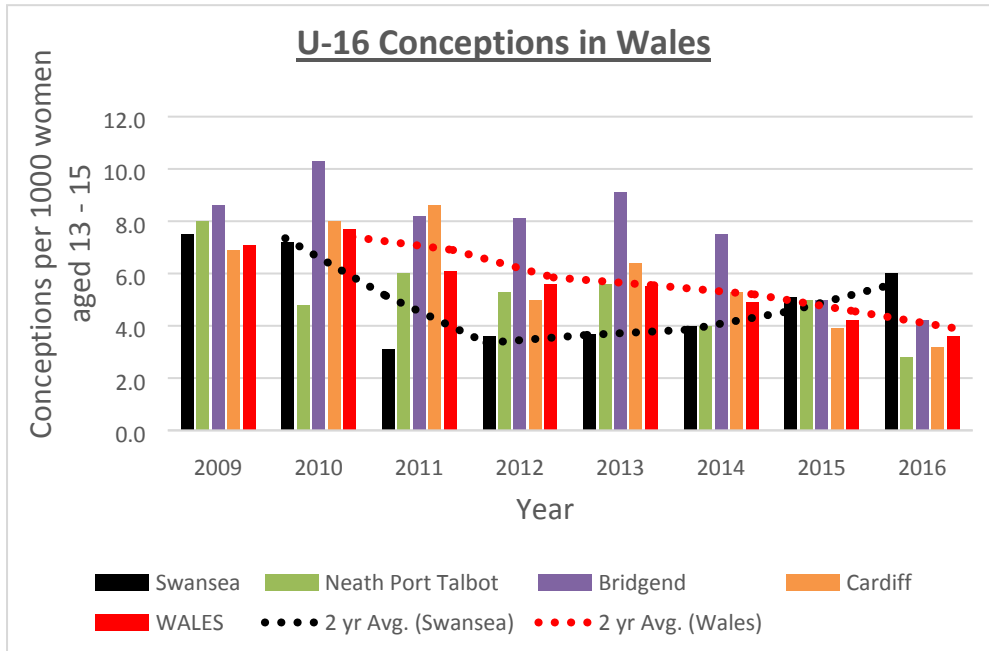
Quarterly Overview	Totals
Total number of individuals worked with aged under 18	<b>1</b>
Total number of new referrals	<b>0</b>
Total number of adopted cases	<b>0</b>
Type of Extremism - Extreme Right Wing / White Supremacist Inspired	<b>1</b>
Type of Extremism - International Terrorism Inspired	<b>0</b>
Type of Extremism – Other	<b>0</b>
Cases with Autism	<b>0</b>
Cases with anxiety / depression	<b>1</b>
Cases supported by Evolve (YPS)	<b>0</b>

What's working well?	What are we worried about?	What do we need to do?
<p>Prevent referral pathway for Social Services (C&amp;F and Adult), with appropriate guide.</p> <p>Support through Evolve</p>	<p>That cases may not meet thresholds and slip through the net.</p> <p>Lack of information forthcoming from CAMHS that may affect what Channel intervention is commissioned.</p>	<p>Information sharing by CAMHS to Channel needs to improve, or, at least information shared by CAMHS to ABMU LHB Safeguarding on ABMU cases needs to improve so that ABMU Safeguarding rep may share with Channel.</p>

# Other Specialist Areas – Prevent & Channel (Under 18s)



# Other Specialist Areas – Teenage Pregnancy in Swansea



What's working well?	What are we worried about?	What do we need to do?

## Notes – Performance Report – Quarter 4, 2017-18

